BID DOCUMENT

Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius

PART-I: TECHNICAL BID

EdCIL (India) Limited
A Govt. of India, Mini Ratna Category-I CPSE
EdCIL House, Plot No. 18A, Sector 16A,
Noida-201301 (U.P.) India
Tel: 0120 – 2512001-006, FAX: 0120-2515372

CIN No.:U74899DL1981GOI011882

NIT No- EdCIL/DES/Mauritius/EDLP/2023/01

Dated: 05.01.2023

This document is serially numbered from page number 01 to 145

DISCLAIMER

The information contained in this Request for Proposal document (the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form by or on behalf of the EdCIL (India) Limited or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an Agreement and is neither an offer nor invitation by EdCIL to the prospective Bidders or any other person. The purpose of this RFP is to provide interested parties with information that may be useful to them in making their financial offers (BIDs) pursuant to this RFP. This RFP includes statements, which reflect various assumptions and assessments arrived at by EdCIL in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This RFP may not be appropriate for all persons, and it is not possible for the EdCIL, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this RFP. The assumptions, assessments, statements and information contained in the Bidding Documents may not be complete, accurate, adequate or correct. Each Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this RFP and obtain independent advice from appropriate sources.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The EdCIL accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

EdCIL, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this BID Stage.

EdCIL also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Bidder upon the statements contained in this RFP. EdCIL may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this RFP. The issue of this RFP does not imply that EdCIL is bound to select a Bidder or to appoint the Successful

bidder, as the case may be, for the Project and EdCIL reserves the right to reject all or any of the Bidders or BIDs without assigning any reason whatsoever.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its BID including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by EdCIL, site visits, investigations, studies or any other costs incurred in connection with or relating to its BID. All such costs and expenses will remain with the Bidder and EdCIL shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the BID, regardless of the conduct or outcome of the Bidding Process.

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Notice Inviting Tender

(e-Tendering mode)

EdCIL (INDIA) LIMITED
(A Govt. of India Mini Ratna CATEGORY-I CPSE)
SECTOR 16A, NOIDA

Date: 05 January 2023

N.I.T. No.: EdCIL/DES/Mauritius/EDLP/2023/01

Name of work	Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius
The Currency in which payment shall be made	Indian Rupees (INR)
Date of Issue/e-Publishing	05 January 2023
Document Download Start Date	05 January 2023
Document Download End Date and Time	25 January 2023 at 14:30 Hrs
Date for Pre-Bid Conference and Time	13 January 2023 at 11:00 Hrs
Bid queries should reach by	12 January 2023 at 16:00 Hrs Bid queries received later than the date and time as mentioned above shall not be entertained. Pre-bid queries should be emailed to destenders@edcil.co.in as per format at Annexure-XXII
Venue of Pre-Bid Conference	EdCIL House,18 A, Sector-16 A, Noida, U.P. 201301
Last Date and Time for receipts of Bids	25 January 2023 upto15:00 Hrs. In case a Holiday is declared on the day of the event, the same will be held on the next working day at the same time & venue.
Date and Time of Opening of Technical	25 January 2023 at 16:00 Hrs
Date and Time of Opening of Financial Bids	To be informed later

Earnest Money Deposit	Rs. 19,00,000/- (Nineteen Lakhs Only) in form of Bank Guarantee from a Nationalised Bank/ Demand Draft. Scanned copy to be uploaded with tender documents and original BG/ DD has to be submitted along with documents as per the Instructions to bidders. In case EMD is submitted in the form of BG, the BG should be valid beyond 90 days after the bid validity date and should be as per Annexure-X
No. of Covers	02 (Two Packets)
Bid Validity days	180 days (From last date of opening of tender)
Performance Bank Guarantee (PBG)	3% of the total work value of the successful bidder. PBG is required to be submitted within 14 days from the date of issue of LOA as per Annexure-XI
Purchaser and Place of delivery	Billing to be submitted to EdCIL (India) Ltd. Successful bidder shall be responsible for delivery and commissioning in Mauritius as per the scope of work mentioned in the tender document.
Email Address	destenders@edcil.co.in
Corporate Office	EdCIL House, 18-A, Sector 16A, Film City, Noida, Uttar Pradesh 201301
Registered Office	EdCIL(India) Ltd, Vijaya Building, 5th Floor, 17-Barakhamba Rd, Connaught Place, New Delhi, Delhi 110001
Contact Person	Manager (DES) +91-120-4156001-02, 4154003

2. Tender document shall be downloaded from electronic tender portal link available at EdCIL Tender web page. Aspiring bidders who have not get registered in e-procurement should get register/enroll before participating. Interested bidders are advised to go through instructions provided at “Instructions to Bidders for e-tendering.”

3. No manual bids shall be accepted. All bids (both Technical and Financial should be submitted in the E- procurement portal).

4. Bidders are advised to visit the EdCIL Website for getting them updated for information on this tender. Corrigendum and addendum may be issued on the changes required. Reply on pre-bid queries received by EdCIL shall be displayed on EdCIL website/e-tendering website. Bidders are advised to visit the webpage regularly and update themselves. The Pre-Bid queries, Corrigendum/addendum are the part of tender document and Bidders are supposed to upload the same accordingly, duly signed as per the guidelines given in the tender document.

5. In case a holiday is declared on any day, the event will be shifted to the next working day, same time.

Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A, Noida-201 301
Tel: 91-120-2512001 to 2512006

CHAPTER- I

Offline and Online Bid Submission Documents

1.1 Offline Submissions:

The bidder is requested to submit the hardcopy of the below mentioned documents in a Sealed Envelope and the proposed hardware equipment's in the bid to the under mentioned address before the start of Public Online Tender Opening Event.

The envelope shall bear the project name, the tender number and the words 'DO NOT OPEN BEFORE' (due date & time).

I. Original copy of the EMD Security in the format as applicable.
II. Original copy of the power-of-attorney.
III. Original copy of undertaking for Non-Blacklisting.
IV. One sample of commercial off the shelf all IT Hardware proposed in the bid except charging cart.

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexure during Online Bid-Submission.

1.2 Online Submissions:

The Online bids (complete in all respect) must be uploaded online in **two** Envelops as explained below: -

Envelope – 1 (Following documents to be provided as single PDF file) *file size shall be less than 5 MB each.			
Sl. No.	**Documents**	**Content**	**File Types**
1.	Technical Bid	Technical Compliance as per Annexure-I	.PDF
2.		Organization Declaration Sheet as per Annexure-II	.PDF
3.		Letter of Undertaking as per Annexure-III	.PDF
4.		Undertaking of Non Blacklisting as per Annexure-IV	.PDF
5.		Annual Average Turnover as per Annexure-V	.PDF

6.		Details of Projects completed during last 5 Years as per Annexure VI	.PDF
7.		List of orders executed for Govt. Organization as per Annexure VII	.PDF
8.		Power of Attorney as per Annexure VIII	.PDF
9.		Letter of Bid Submission as per Annexure IX	.PDF
10.		Earnest Money Deposit as per Annexure X	.PDF
11.		Performance Bank Guarantee as per Annexure XI	.PDF
12.		Pre-Contract Integrity Pact as Per Annexure XII	.PDF
13.		Manufacturer Authorization Form as per Annexure XIII	.PDF
14.		Tender Compliance Sheet as per Annexure XIV	.PDF
15.		Equipment Compliance as per Annexure- XVIII	.PDF
16.		ICTA Compliance as per Annexure- XX	.PDF
17.		Proforma for Declaration on Insolvency and Bankruptcy asper Annexure-XXIV	.PDF
Envelope-2			
Sl. No.	**Documents**	**Content**	
1.	Financial Bid	Financial Bid Submission Letter	.PDF
2.		Price bid as per Financial Bid (Form 1 & Form 2)	.XLS

CHAPTER-II

Term of Reference & Definitions

Term	Definition
Supplier	"Supplier" means any company/firm responding to the RFP for "Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius"
Authorized Signatory	The bidder's representative (explicitly, implicitly, or through conduct) with the powers to commit the authorizing organization to a binding agreement. Also called signing officer/authority having the Power of Attorney from the Competent authority of the respective Bidding company/firm.
Bid	"Bid" means the response to this document presented in Two Packets, Technical Cum Commercial Bid and Financial Bid, which are supplied with necessary documents and forms as given in Annexure, complete in all respect adhering to the instructions and spirit of this document.
Bidder	"Bidder" means any company/firm responding to Request for Proposal and who makes a Bid.
Contract	"The Contract" means the agreement entered into between EdCIL and the successful bidder in terms of clauses mentioned
Day	"Day" means a working day as per rules of EdCIL.
EMD	Earnest Money Deposit
D.D	Demand Draft
EdCIL	EdCIL (India) Limited, Noida (A Mini Ratna Category -I CPSE)
TC	Tender Committee
PBG	Performance Bank Guarantee
Security Deposit (SD)	Amount of the Order Value deposited by the Bidder and retained till the successful completion of the project (as long as the bidder fulfils the contractual agreement).
Services	"Services" means the services to be delivered by the successful bidder and as required to run the project successfully as per the Contract.
RFP/Tender	"**RFP**"/Tender means the Request for Proposals
Goods and Materials	"Goods and Materials" shall mean the articles, materials, equipment, IT Equipment, supplier's drawings, data and other property and all services-including design, delivery, installation, inspection and maintenance support specified or required to complete the order and incidental thereto.
Order	"Order" shall mean the Purchase Order/Work order and its attachments and exhibits.

Consignee	"Consignee" shall mean **Ministry of Education , Tertiary Education, Science and Technology (MoETEST)**, Republic of Mauritius and primary schools under MOETEST, where the items are to be supplied, installed and commissioned.
Purchaser	"Purchaser" shall mean EdCIL (India) Limited.
Successful Bidder	"Successful Bidder" shall mean technically qualified L1 bidder.
Similar type of work	Similar type of work means Supply and Commissioning of IT hardware and related Hardware as mentioned in the tender document elsewhere

CHAPTER-III
Instructions for e-Tendering

3.1 Instructions for Online Bid Submission:

I. E-tendering is new technology for conducting public procurement in a transparent and secured manner. As per Government of India's directives, EdCIL (India) Limited has adopted E-tendering.

II. For conducting electronic tendering, EdCIL (India) Limited has decided to use Electronic tender portal link available with detailed information on e-tendering process. This portal built using Electronic tender's software is referred to as http://www.tenderwizard.com/EDCIL.

III. The bidders are required to submit soft copies of their bids electronically on http://www.tenderwizard.com/EDCIL e-tendering website, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the Tender Wizard E-Tendering Portal, prepare their bids in accordance with the requirements and submitting their bids online on the Tender Wizard E-Tendering Portal.

IV. The scope of work to be tendered is available in the complete bid documents which can be viewed /downloaded from Tender Wizard E-Tendering Portal of http://www.tenderwizard.com/EDCIL. Both Technical Bid and Financial Bid will be submitted concurrently duly digitally signed in the website http://www.tenderwizard.com/EDCIL. No claim shall be entertained on account of disruptions of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minute technical snags.

V. All Corrigendum/Amendment/Corrections, if any, will be published on the website http://www.tenderwizard.com/EDCIL as well as on EdCIL's website.

VI. It is mandatory for all the applicants to have class-III Digital Signature Certificate (in the name of person who will sign the bid document) from any of the licensed certifying agency (Bidders can see the list of licensed Certifying Agencies from the link www.cca.gov.in) to participate in e-Procurement of EDCIL.

VII. It is mandatory for the bidders to get their company registered with e-procurement portal of EDCIL, i.e. www.tenderwizard.com/EDCIL to have user ID & password by

submitting a non-refundable annual registration charges as follows:

Sl. No.	Particular	Charges
1.	Registration Charges for One Year	Rs. 2,000/-

(exclusive of taxes, levies, etc.) which can be paid online using the e-payment gateway to KEONICS through the portal address mentioned above. The registration so obtained by the prospective bidder shall be valid for one year from the date of its issue and shall be subsequently renewed.

a) Participant shall safely keep their User ID and password, which will be issued by the service provider i.e. KEONICS Ltd. upon registration, and which is necessary for e-tendering.

b) Bidders are advised to change the password immediately on receipt of activation mail.

c) Bidders shall not disclose their User ID as well as password and other material information relating to the e-tendering to any one and safeguard its secrecy.

VIII. Submit your tender well in advance by relevant documents along with copy of EMD of tender submission deadline on Tender Wizard E-Tendering Portal http://www.tenderwizard.com/EDCIL, as there could be last minute problems due to internet timeout, breakdown, etc.

IX. Tenders should be submitted only through Tender Wizard E-Tendering Portal and obtain the Tender Acknowledgement copy as a proof of successful submission.

X. Vendors Training Program: Vendors are requested to contact at Tender wizard Helpdesk for any information regarding E-tendering / training.

a) For online registration, intended bidders may write us at harishkumar.kb@etenderwizard.com or contact no. 080-40482100/ 8800496478/ 9650520101.

b) For any further query related to Training Session, Tender Uploading/downloading or any other query related to tender please contact Tender wizard Helpdesk.

c) Telephone: 080-40482100/ 8800496478/ 9964074577 or write us mail on Email Id:- harishkumar.kb@etenderwizard.com, sandeep.g@etenderwizard.com, varun.b@etenderwizard.com.

3.2 PREPARATION OF BIDS

I. Bidder should take into account any corrigendum/addendum published on the portal before submitting their bids.

II. Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents-including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

III. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, they can only be in PDF format. Bid documents may be scanned with 100dpi with black and white option.

3.3 SUBMISSION OF BIDS

I. Bidder should log into the site well in advance for bid submission and complete all formalities of registration (at least two days in advance of the closing date) so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be sole responsible for any delay in uploading of bid within the stipulated time.

II. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

III. Bidder has to pay EMD as applicable through demand draft/BG as per tender condition in favour of "EdCIL (India) Ltd" payable at Noida and enter details of the instruments. Original copies of demand draft/BG for EMD are required to be submitted.

IV. A standard Financial Bid form has been provided with the tender document to be filled by all the bidders. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the financial bid format is found to be modified by the bidder, the bid will be rejected.

V. The server time will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

VI. Upon the successful and timely submission of bids, the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

3.4 ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority. For any other tender related queries bidders are requested to contact on below given numbers/email.

Telephone/ Mobile/ E-mail ID	Vendors Training Program: Vendors are requested to contact at Tender wizard Helpdesk Office for any information regarding E-tendering / training. a) For online registration, intended bidders may write us at harishkumar.kb@etenderwizard.com or contact no. 080-40482100/ 8800496478/ 9650520101. b) For any further query related to Training Session, Tender Uploading/downloading or any other query related to tender please contact Tender wizard Helpdesk. Telephone: 080-40482100/ 8800496478/ 9964074577 or write us mail on Email:Id:- harishkumar.kb@etenderwizard.com, sandeep.g@etenderwizard.com, varun.b@etenderwizard.com & cc to: destenders@edcil.co.in

3.5 OFFLINE SUBMISSIONS: (AS PER TENDER REQUIREMENT)

The bidder is requested to submit documents as mentioned in the **Clause 1.1**

3.6 MINIMUM REQUIREMENTS AT BIDDER'S END

- Computer System having configuration with minimum Windows 7 or above, and Broadband connectivity
- Digital Certificate(s)

CHAPTER-IV
Instruction to Bidders

4.1 Due Date

The tender has to be submitted before the due date and time. The offers received after the due date and time will not be considered.

4.2 Preparation of Bids

The offer/ bid shall be submitted in two bid systems (i.e.) Technical Bid and Financial Bid. The technical bid shall consist of all technical details along with commercial terms and conditions. Financial bid shall indicate component wise price for all the mentioned component in the technical/financial bid in the given format.

4.3 Language of Proposal

The proposal prepared by the bidder and all correspondence and documents relating to the RFP exchanged by the bidder and the Client, shall be written in the English language, provided that any printed literature furnished by the bidder may be written in another language so long as accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.

4.4 Cost of Bidding

The bidder shall bear all costs associated with the preparation and submission of its bid, including cost of presentation for the purposes of clarification of the bid, if so desired by the client and client will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process. The bidder is expected to carefully examine all instructions, forms, terms and specifications in the bid document. Failure to furnish all information required in the bid document or submission of a bid not substantially responsive to the bid document in every respect will be at the bidder's risk and may result in the rejection of the bid.

4.5 General

i. All information supplied by bidders shall be treated as contractually binding on the bidders on successful award of the assignment by EdCIL on the basis of this tender.

ii. No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the EdCIL. EdCIL may cancel this RFP at any time prior to a formal written contract being executed by or on behalf of EdCIL.

iii. This RFP does not constitute an offer by EdCIL. The bidder's participation in this process may result in EdCIL selecting the bidder to engage towards execution of the contract.

iv. The offer/bid should be inclusive of GST as per prevailing rates. However, the percentage of GST should be clearly indicated.

v. The prices must be quoted in the Performa given in Commercial Bid, failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the package price must be mentioned in Financial Bid only. Discount or any other offers affecting the Package price mentioned at any other place of the bid other that Financial Bid will not be considered.

vi. Price quoted by the bidder is including all transportation and installation etc. cost (if any).

4.6 Code of integrity

No official of a procuring entity or a Bidder shall act in contravention of the codes which includes:

i. Prohibition of

a) Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

b) Any omission, or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained, or an obligation avoided.

c) Any collusion bid rigging or anti-competitive behaviour that may impair the transparency, fairness and the progress of the procurement process.

d) Improper use of information provided by the procuring entity to the Bidder with an intent to gain unfair advantage in the procurement process or for personal gain.

e) Any financial or business transactions between the Bidder and any official of the procuring entity related to tender or execution process of contract; which can affect the decision of the procuring entity directly or indirectly.

f) Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

g) Obstruction of any investigation or auditing of a procurement process.

h) Making false declaration or providing false information for participation in a tender process or to secure a contract;

ii. Disclosure of conflict of interest.

iii. Disclosure by the Bidder of any previous transgressions made in respect of the provisions of sub-clause (a) with any entity in any country during the last three years or of being debarred by any other procuring entity.

In case of any reported violations, the procuring entity, after giving a reasonable opportunity of being heard, concludes that a Bidder or prospective Bidder, as the case maybe, has contravened the code of integrity, may take appropriate measures.

4.7 Bidder's Authorized Signatory

A Proposal should be accompanied by an appropriate board resolution or power of attorney in the name of an authorised signatory of the Bidder stating that he is authorised to execute documents and to undertake any activity associated with the Bidder's Proposal. Furthermore, the bid must also be submitted online after being digitally signed by an authorized representative of the bidding entity.

4.8 Preparations to bid

i. The Bidder is expected & deemed to have carefully examined all the instructions, guidelines, forms, requirements, appendices and other information along with all terms and condition and other formats of the bid. Failure to furnish all the necessary information as required by the bid or submission of a proposal not substantially responsive to all the requirements of the bid shall be at Bidder's own risk and may be liable for rejection.

ii. The Bid and all associated correspondence shall be written in English and shall conform to prescribed formats. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. Any interlineations, erasures or over writings shall be valid only if they are authenticated by the authorized person signing the Bid.

iii. The bid shall be uploaded on the website as per the instruction given in the RFP by the Bidder or duly authorized person(s) to bind the Bidder to the contract.

iv. No bidder shall be allowed to modify, substitute, or withdraw the Bid after its submission.

v. The bidder shall be responsible for all costs incurred in connection with participation in the Bid process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of bid, in providing any additional information required by EdCIL to facilitate the evaluation process and all such

activities related to the bid process. EdCIL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

vi. Every page of the documents submitted by the bidder must be duly signed by the authorized signatory of the bidder along with the Organization seal.

vii. The bids submitted by fax/e-mail etc. shall not be accepted. No correspondence will be entertained on this matter.

viii. Failure to comply with the below requirements shall lead to the Bid rejection: -

a) Comply with all requirements as set out within this RFP.
b) Submission of the forms and other particulars as specified in this tender and respond to each element in the order as set out in this tender.
c) Non-submission of all supporting documentations specified in this RFP, corrigendum or any addendum issued.

4.9 Pre-Bid Conference

The bidder is requested to submit any queries in writing by e-mail so as to reach EdCIL . If required, EdCIL reserves the right to conduct the pre-bid meeting using virtual mode only.

i. Queries relevant to the bid documents shall be addressed to the CGM (DES), EdCIL at destenders@edcil.co.in

ii. The queries should necessarily be submitted in the format as specified in the Annexure.

iii. Any requests for clarifications post the indicated date and time may not be entertained by the Purchaser.

iv. The officer notified by the Purchaser will endeavour to provide timely response to all queries. However, Purchaser makes no representation or warranty as to the completeness or accuracy of any response made in good faith, nor does Purchaser undertake to answer all the queries that have been posed by the Bidders.

v. At any time prior to the last date for receipt of bids, Purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the RFP Document by a corrigendum.

vi. The corrigendum (if any) & clarifications to the queries from all Bidders will be posted on the website www.edcilindia.co.in and on the e-tendering portal

http://www.tenderwizard.com/EDCIL and may be emailed to all participants who have raised the queries.

vii. Any such corrigendum shall be deemed to be incorporated into this RFP.

viii. In order to provide prospective bidders reasonable time for taking the corrigendum(s) or addendum(s) into account, EdCIL, at its discretion, may extend the last date for the receipt of Bids.

4.10 Validity of Bids

i. Bids shall remain valid till 180 (one eighty) days from the date of submission of bids. EdCIL reserves the right to reject a proposal valid for a shorter period as nonresponsive.

ii. In exceptional circumstances, EdCIL may solicit the bidder's consent to extend the period of validity. The request and the response thereto shall be made in writing. Extension of validity period by the bidder should be unconditional. A bidder may refuse the request without forfeiting the Earnest Money Deposit. A bidder granting the request will not be permitted to modify its Bid.

iii. EdCIL reserves the right to annul the tender process, or to accept or reject any or all the bids in whole or part at any time without assigning any reasons and without incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

4.11 Earnest Money Deposit (EMD)

The bidder should enclose EMD of Rs. 19,00,000/- (Rupees Nineteen Lakhs only) in the form of Demand Draft drawn in favour of EdCIL (India) Limited and payable at NOIDA from any Nationalised bank valid for 90 days from submission of bid. In case EMD is submitted in the form of BG, the BG should be valid beyond 90 days after the bid validity date and should be as per the Annexure. Bidders registered with MSME and having valid registration certificate issued by NSIC/MSME are exempted for submission of EMD. **However, MSMEs are advised to submit their financial solvency certificate issued not earlier than 3 months from the last date of bid submission.** The Bid sent without EMD will be considered as UNRESPONSIVE and will not be considered.

i. The EMD will be returned without any interest to the unsuccessful bidders immediately after the signing of the agreement with the successful bidder.

ii. EMD of the successful bidder will be released after the successful bidder signs the final agreement and furnishes the Performance Bank Guarantee (PBG) as performance security.

iii. The EMD submitted shall be interest free and will be refundable to the bidders without any accrued interest on it.

iv. The Earnest Money will be forfeited on account of one or more of the following reasons:

a) Earnest money will be forfeited if the bidder unilaterally withdraws the offer, or unilaterally amends, impairs or rescinds the offer within the period of its validity.

b) Bidder does not respond to requests for clarification of its bid.

c) Bidder fails to provide required information during the evaluation process or is found to be non-responsive.

d) In case of a successful bidder, the said bidder fails to sign the Agreement in time; or furnish Performance Bank Guarantee in time.

e) The Bank details for EMD preparation are

Name: EdCIL (India) Ltd
Bank Account No: 36830596465
IFSC Code: SBIN0000691
Bank Name: State Bank of India
Branch Name & Address: (00691) New Delhi Main Branch-11, Parliament Street, New Delhi-110001

4.12 Amendment to the Tender Document

i. At any time up to the last date for receipt of RFP, EdCIL may, for any reason, whether at his own initiative or in response to a clarification requested by a prospective bidder, modify the Bid Document by an amendment. EdCIL shall not be responsible for any oversight or negligence on part of the bidders on the amendments to the terms and conditions of the tender document and notified through the website.

ii. The corrigendum (if any) & any other related communication regarding this tender shall be posted only on the website and no separate communication either in writing or through email will be made to any interested/ participating bidders.

iii. Any such corrigendum(s) or addendum(s) or clarification(s) shall be deemed to be incorporated into the tender document.

4.13 Clarifications on submitted bids

During process of evaluation of the Bids, EdCIL may, at its discretion, ask Bidders for clarifications on their bids. The Bidders are required to respond within the prescribed time frame given for submission of such clarification.

4.14 Performance Security

i. The successful bidder should be required to deposit Performance Bank Guarantee equivalent to 3% of contract value to EdCIL within 2 weeks from the date of receipt of Work Order. The Performance Bank Guarantee (PBG) should be issued by a Nationalised bank in favor of "EdCIL (India) Limited" to be valid for a period of 90 days beyond the date of completion of Contract period. This Performance Bank Guarantee should be retained throughout the currency of the contract and should be extended by the bidder from time to time, as required by EdCIL.

ii. PBG shall be returned to the successful bidder only after 90 days of the successful completion of the Contract. In case of any shortfall of any activity/ specification/ other terms and conditions of the contract, EdCIL reserves the right to recover damages or loss from the due the payment or by the encashment of PBG.

iii. In case the work order is extended beyond the initial period the successful bidder is required to deposit Performance Bank Guarantee equivalent to 3% of contract value to EdCIL within 7 days from the date of receipt of extension order.

4.15 Acceptance/ Rejection of bids

i. EdCIL reserves the right to reject any or all offers without assigning any reason.

ii. EdCIL based on the requirement without assigning any reason to the Bidder may split work/Scope/Bid offer in stages or in parts according to the need of work for ease of execution of work.

iii. EdCIL reserves right to take decision according to requirement and no claim on whatsoever ground shall be entertained from the bidder.

CHAPTER-V
Scope of Work

Part-A: Introduction

5.1 EdCIL (India) Limited has been entrusted by the Ministry of Education, Tertiary Education, Science and Technology (MoETEST), Republic of Mauritius for implementation of the Early Digital Learning Programme (EDLP) Project in all grades of primary schools of Mauritius.

The EDLP Programme has been successfully implemented for Grades 1 to 4. Further the programme has to be implemented for Grades 5 and 6.

5.2 Key Objectives of the project are to-

I. Enhance teacher-student and student-student interactions.

II. Improve students learning and help them to become independent learners through technology.

III. Induce a paradigm shift in teaching and learning through access to pedagogical / curriculum content present on the web.

IV. Improve student learning by providing them with a diversified multimedia-based learning environment as an initiation to them become lifelong and independent learners.

V. Provide centralized solution for the content management and enhanced classroom management software solution to increase teacher-student interactions over the IT devices.

Part-B: Requirement

5.3 The specified Scope of work has to be undertaken by the successful bidder for the supply and commissioning of the Tablet& its accessories, Projector, Laptop, Rack charger and other IT related Hardware with one-year comprehensive warranty followed by two years annual maintenance contract (AMC) support service, along with the e-content, Classroom Management System and other software applications

5.4 The successful bidder shall, supply and commission the Tablet & its accessories, Projector, Rack charger, Laptops and other IT related Hardware as per the scope of work and maintain SLA until completion of the agreement period. The Bidder shall also be responsible for commissioning of any bespoke application or educational content provided by MoETEST into the Tablets and Laptops before offering the same for Pre-Dispatch Inspection. The content shall be provided to the successful bidder after signing of the Agreement. In addition, during the maintenance phase of the project the bidder shall also support to update any content on all the Tablets and Laptops supplied under the contract through both offline and online mode. The bidder shall also provide a EDLP dedicated webpage containing

information such as Do's & Don'ts of tablets and other hardware usage, user manual, tutorial videos, list of service centers in various places in Mauritius etc.. The successful bidder shall optimize, integrate, and upload all educational content in Tablets and Laptops throughout the duration of the project. Content update after commissioning shall be done by the client. The scope of requirement in detail is described in the sub-sections below

5.5 The successful bidder will be selected for a period of three (3) years for procurement of hardware and services for EDLP Project for Primary Schools in Mauritius. The hardware, applications and services provided in this project will be under one year warranty, followed by two years AMC support.

5.6 The tentative procurement methodology is mentioned below:

a) The estimated quantities which shall be procured as specified in Annexure XVIII over a period of two years are mentioned in the following table.

Table:1

S.No	Item	Estimated Quantity
1.	Tablet for students with accessories and software /contents pre-installed	24,400
2.	Rack Charger	1,240
3.	Projector with wall mounting kit	1,046
4.	Laptops	926

b) The committed quantities for hardware to be procured immediately as specified in Annexure XVIII for this year is shared below

Table:2

S.No	Item	Quantity
1.	Tablet for students with accessories and software /contents pre-installed	12,200
2.	Rack Charger	620
3.	Projector with wall mounting kit	523
4.	Laptops	463

5.7 At client's request, EdCIL reserves the right of varying the total hardware quantities upto +50% (as per table 1). In case, variance is carried out during the contract period, the quoted price along with related terms and conditions shall apply.

5.8 The price quoted by the bidder shall be valid for three (3) years from the date of placement of first work order.

5.9 The detailed specifications for all IT Hardware equipment are given in the Annexure XVIII of the RFP. The important conditions for all IT Hardware are:

i. All IT Hardware supplied under the contract must be brand new and Product End of Life should not be less than 2 years from the date of submission of the bid.
ii. All IT Hardware supplied should be in good working condition & should comply with the minimum specifications provided in Annexure XVIII. However, bidder may propose higher configurations as well.
iii. The successful bidder shall have to provide a detailed Bill of Material (BOM) with model numbers of each and every hardware along with the bid in the format provided in the Annexure XVIII.
iv. The Tablet & its accessories, Projector, Rack charger, Laptop and other IT related Hardware & application software proposed in the RFP response will only be allowed for supply.
v. The successful bidder needs to supply all the required equipment in a single lot/maximum quantities per lot with prior intimation to EdCIL within the stipulated timeline.
vi. The equipment supplied by the bidder must comply with ICTA Type Approval procedure of Govt. of Mauritius for all its equipment. ICTA type approval compliance details are mentioned in Annexure XX.
vii. The successful bidder has to make all necessary arrangements required for approval related to ICTA.
viii. The successful Bidder shall submit Satisfactory Quality Check Pass Reports from the OEM(s) for 100% of the equipment being supplied prior to offering them for pre-dispatch inspection.
ix. In addition, prior to pre-dispatch inspection, the bidder should ensure that all equipment supplied confirm to applicable quality control parameters. A detailed list of such parameters is provided in Annexure XIX.

5.10 **Packing Instructions:** Each package will be marked on three sides with proper paint/ indelible ink, the following:

i. Item Nomenclature
ii. Order/Contract No.
iii. Country of Origin of Goods
iv. Supplier's Name and Address
v. EdCIL's details
vi. Consignee details while shipping the equipment to Mauritius
vii. Packing list reference number
viii. All packing should be strong enough to withstand rough handling during loading unloading and transporting. Fragile articles should be packed with special precaution and should bear the marking like "Fragile", "handle with care", "This side up" etc. All delicate surfaces of equipment/goods should be carefully protected and painted with protective paint/ compound and wrapped to prevent rusting and

damage.

ix. Attachments and spare parts and all small pieces should be packed with adequate protections and wherever possible should be sent along with the major items. Each item should be tagged so as to identify it with the main equipment and part number and reference number should be indicated.

x. All protection and threaded fittings should be suitably protected and covers should block the openings.

xi. Unless specified otherwise in the purchase order, unloading, unpacking and storage of all goods at the designated place in Mauritius should be undertaken by the supplier.

5.11 Delivery and Documents: Delivery and commissioning of all the goods at Mauritius should be made within a maximum of 12 weeks from the date of placement of LOI/LOA. The successful bidder has to provide firm supply schedule within 7 days from the receipt of LOI/LOA. Within 24 hours of dispatch, the supplier should notify the EdCIL and the insurance company by cable/ telex/ fax/ e-mail the full details of the shipment including contract number, railway receipt number/ AAP etc. and date, description of goods, quantity, name of the EdCIL, invoice etc. Till the EdCIL/consignee takes over/ receives the equipment/ items, the supplier should be responsible to keep the same in safe custody and the charges (if any) to be borne by the supplier. The bidder will be responsible for all equipment supplied till they are delivered and commissioned at the designated warehouses/schools. The bidder should submit the following documents to the EdCIL with a copy to the insurance company:

a) 4 Copies of the Supplier invoice showing contract number, goods description, quantity, unit price, total amount;
b) Acknowledgment of receipt of goods from the EdCIL;
c) Insurance Certificate
d) Manufacturer's/Supplier's warranty certificate;
e) Inspection Certificate issued by the nominated inspection agency, if any
f) Supplier’s factory inspection report;
g) Airway Bill/Bill of lading for shipment to Mauritius from India;
h) Certificate of Origin (if possible, by the beneficiary); and
i) Two copies of the packing list identifying the contents of each package.

The above documents should be received by the EdCIL before arrival of the Goods (except where the Goods have been delivered directly to the EdCIL with all documents) and, if not received, the Supplier will be responsible for any consequent expenses.

The successful bidder has to ensure the regularization of all shipping bills on Custom/ DGFT portal in time-bound manner.

All Shipping bills must be filed in the name of EdCIL (India) Limited with Import Export Code (IEC Code) for shipment to Mauritius from India.

5.12 Inspection and Tests

i. The successful Bidder shall facilitate and make available random 5% sample of each equipment during Pre-dispatch Inspection (PDI) by a committee comprising of EdCIL/ MoETEST representatives at a centralised location in India from a lot of 10% of total quantities. The PDI will be a key requirement prior to shipment of the equipment to Mauritius. As part of Pre-dispatch Inspection (PDI), the successful Bidder will provide PDI plan and schedule to EdCIL. The PDI will be carried out jointly by EdCIL, Client and Successful Bidder as per the list of parameters provided in Annexure XIX.

ii. In the event of the hardware and software failing to pass the PDI, as per the specifications, a period not exceeding 3 days will be provided to the successful bidder to rectify the concerned issues and clear the inspection, failing which, EdCIL reserves the right to cancel the LOI/LOA and levy appropriate penalties in addition to the Liquidated Damages. EdCIL will not be responsible for any costs associated with such rejection.

iii. If more than 5% of the sample size for the equipment type are found defective during the PDI ,the bidder shall replace the complete lot of equipment belonging to an equipment type. If the lots for two consecutive types of equipment are rejected, the entire shipment offered by the manufacturer shall stand rejected and shall have to be replaced with a fresh batch of equipment. Any cost impacts of rejection at any stage shall be borne by the Successful Bidder. If the complete shipment is rejected, EdCIL reserves the right to cancel the Purchase Order and levy penalties in addition to the Liquidated Damages. All penalty calculation is explained in detail in SLA.

5.13 Insurance

i. During Transportation, the successful bidder shall be responsible for acquiring comprehensive insurance including transit insurance, liability insurance and any other insurance for all the equipment till the delivery and commissioning at the respective delivery warehouses and primary school in Mauritius.

ii. All costs related to insurance shall be borne by the successful bidder for goods supplied under the Agreement against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery etc. A copy of Insurance Certificate should be provided along with the delivery challan before shipping of the equipment.

iii. The successful bidder shall be responsible for acquiring comprehensive insurance including transit insurance, liability insurance and any other insurance for all the buffer equipment till the hardware devices are handed over to primary schools of Mauritius on account of replacement.

5.14 Indemnity

i. The successful bidder shall execute and furnish to EdCIL a Deed of Indemnity in favor of "EdCIL" in a form and manner acceptable to EdCIL, indemnifying EdCIL from and against any costs, loss, damages, expense, claims including those from third parties or liabilities of any kind howsoever suffered, arising or incurred inter alia during and after the Agreement period out of:
   a) Any negligence or wrongful act or omission by the successful bidder or the successful bidder's Team or any third party associated with Bidder in connection with or incidental to this Agreement; or
   b) Any breach of any of the terms of the successful bidder's Bid as agreed, the Tender and this Agreement by the successful bidder, or the successful bidder's Team or any third party.
   c) Any infringement of patent, trademark/copyright arising from the use of related services or any part thereof.

ii. The indemnity shall be to the extent of 100% in favor of EdCIL.

5.15 Delivery to Mauritius

i. All the equipment/hardware to be supplied must be shipped by the successful bidder as per the defined timelines to the designated warehouse(s) in Mauritius.
ii. The delivery of Tablets and its accessories, Laptops (with pre-loaded content & application) and Rack Charger has to be provided to client at a centralised location in Mauritius.
iii. The delivery of Projectors along with mounting kits and its accessories from warehouse to schools has to be undertaken by the successful supplier.

5.16 Commissioning of all Equipment

i. As part of commissioning of the delivered equipment, the successful bidder shall depute its technically qualified representative(s) to facilitate in the conduct of inspection of 100% of the delivered quantity in presence of the School representative(s) and Zonal representative(s) designated by the MoETEST and EdCIL representative. This inspection shall start immediately after delivery of the equipment to the warehouse(s). During commissioning, the inspection shall be done against the compliance checklist of the product provided in the RFP – Annexure XVIII.

ii. After completion of the inspection, all the equipment shall be repackaged and handed over to the respective School representatives. Rejected equipment if any shall be returned back to the authorized representative of the successful bidder. The numbers of such rejected equipment shall be removed from the Delivery Receipt/Acceptance Receipt. The rejected equipment shall be replaced by the successful bidder within 7 days.

iii. The quantity of equipment to be commissioned for a specific school shall be decided by MoETEST. MoETEST may select multiple locations for commissioning. The power supply, internet connectivity and necessary infrastructure for commissioning will be arranged by MoETEST. Until the equipment are handed over to respective school authorities, successful bidder will be solely responsible for the security of all the equipment.

iv. The commissioning of Tablet & its accessories, Laptops, and Rack charger will be carried out at one or two locations provided by the client.

v. The successful bidder has to ensure delivery, installation and commissioning of the projectors with mounting kit and its accessories from the warehouse to at the respective school.

5.17 Commissioning/Final Acceptance Sign-off

i. Against the commissioning of all the equipment for each school, the successful bidder shall arrange a Commissioning Sign-off receipt from the respective school authority. The bidder shall submit invoices along with the list of serial numbers of the equipment supplied for a particular School and the corresponding Commissioning Sign-off receipt. The damaged/defective equipment, if any shall be taken back by the successful bidder representative and the corresponding serial numbers shall not be included in the serial number list enclosed with invoice, neither the cost of returned equipment shall reflect in the submitted invoice.

ii. During commissioning from each lot of equipment, randomly selected Tablet & its accessories, Projector, Laptop, Rack charger and other IT related Hardware will be tested as per pre-dispatch inspection checklist mentioned in Annexure XIX. Tablets and Laptops would be checked for basic operations such as switch on/off, browser access, internet access through Wi-Fi, photo capture through camera, voice recording etc.

iii. For commissioning of Tablets, Laptops and Charging Cart the successful bidder shall depute at least 15 staffs at the commissioning location in Mauritius.

5.18 Warranty Services

i. The Successful bidder is required to provide a standard warranty for the Projector, Tablet (including touch screen, Battery and power adapter), Laptop, Rack charger and other IT related Hardware supplied under the contract for a period of one year.

ii. Onsite support at the schools would be required for all Projectors and Rack Chargers.

iii. The period of warranty for all equipment shall commence after commissioning sign-off with the end client.

iv. The warranty shall cover the system software, pre-loaded software and all the hardware parts including patches and update of the Operating System.

5.19 Warranty and Maintenance Support Services

i. The Successful bidder is required to provide service support for the Projector, Tablet, Laptop, Rack charger and other IT related Hardware supplied under the contract for a period of two years post warranty. Onsite support at the schools would be required for all Projectors and Rack Chargers.

ii. The successful bidder has to ensure the proper functioning of software and all applications (including Content and Classroom Management Software) installed in the tablets and laptops. The successful bidder will also have to provide platform for generating usage report of Classroom Management System (Zone wise and School Wise). The bidder will also have to incorporate changes in the classroom management system as an when required by MoETEST.

iii. The successful bidder will design and develop online content repository platform for online content access and content update. The successful bidder needs to provide all the technical support. The required infrastructure in terms of server and internet bandwidth shall be provided by the client. The successful bidder shall also develop and provide solution to update the content via offline mode.

iv. The successful bidder has to work with MIE and MGI for improving learning outcomes.

v. The successful bidder has to provide the technical support and services for all modules of the Classroom Management System.

vi. The scope of post warranty support services will include preventive and corrective comprehensive maintenance , re-installation, diagnosis and resolution of hardware/software faults in response to the reported problems at the designated service centre.

vii. The successful bidder will also resolve all the hardware and software problems detected during routine operational support activities and will ensure that the problems are resolved within the defined SLAs including appropriate replacement and /or replenishment of systems and equipment as and when required.

Part-C: Service Centre

5.20 The successful bidder shall setup its own service centres or may authorize a local partner to operate a service centre in at least one (1) location in each of the 4 zones in Mauritius where all the primary schools are located, as specified in the Annexure -XXI for the maintenance and warranty of all equipment supplied under this RFP. In case the Bidder has no presence in above mentioned locations, he/she shall establish the same within 14 weeks from the date of award of contract. As soon as the service centres are set up, the successful bidder shall get it certified by MoETEST and EdCIL officials. However, the responsibility of providing satisfactory services solely remains with the successful bidder.

5.21 Records of all calls/emails/visits made to the service centre shall be kept in a computerised system for easy tracking of complaints and calculating SLA. The successful bidder shall provide access to their computerised complaint log in portal to EdCIL for live reviewing of complaints. The computerised system should be able to generate analytics via tables and graphs for complaints. All complaints should be registered immediately after being reported to the service centre. A complaint ID shall be given to the school just after its registration for reference. Reports including these records shall be submitted to EdCIL on monthly basis by first week of each month.

5.22 Four service centres, one in each educational zone of Republic of Mauritius are already operational for the EDLP project under the supervision of EdCIL. Each centre has its own contact number and email ID. The successful bidder may liaise with these centres to take their services for higher grades for scope of works mentioned in this RFP considering the simplicity of operations. Moreover, any changes in email IDs or contact numbers as suggested by EdCIL during the contract period will have to be followed by the successful bidder. However, it is responsibility of the successful bidder to do liaising with the existing service provider. The details of existing centres are as follows.

Table-5.4

Sl. No.	Region	Particular	Address
1.	Zone-1	EDLP Service Centre	Office No. 11, First Floor, IBL Business Park, Royal Road, Cassis, Port Louis, Mauritius
2.	Zone-2	EDLP Service Centre	Shop No. F11, First Floor, CM-Court, Central Flacq, Mauritius
3.	Zone-3	EDLP Service Centre	17, Abbe De La Caille Street, Curepipe, Mauritius
4.	Zone-4	EDLP Service Centre	Shop No. 1, Ground Floor, Murphy Building, Avenue Murphy, Quatre Bornes, Mauritius

5.23 In case the successful bidder is unable to coordinate with the existing service provider, they need to set up new centres within a radius of 3 (three) kilometres of the existing centres. Also, the successful bidder needs to develop a mechanism so as to have same or new contact numbers and email IDs as per the recommendation by EdCIL for their centres too. The successful bidder shall ensure integration of their complaint tracking portal with the existing computerized system of the service centres.

5.24 The successful bidder will have to submit comprehensive workflow plan including each activity for the operational management to EdCIL. MIS shall have to be developed for EdCIL for easy monitoring of the complaints and calculation of SLA penalties.

5.25 Records of all calls/ emails/ letters/ visits made to the service centre shall be kept in a computerised system for easy tracking of complaints and calculating SLA. The successful bidder shall provide access to their computerised complaint log-in portal to EdCIL for live reviewing of complaints. The computerised system should be able to generate analytics via tables, graphs and charts. All complaints should be registered immediately after being reported to the service centre. A complaint ID shall be given to the school just after its registration for reference. Reports including such records shall be submitted to EdCIL on monthly basis by first week of each month.

5.26 The service centres should be equipped with CCTV, telephone, internet, sign boards, desktop/laptop, printer and any other essential items required for proper functioning of the centres. The access to the CCTVs should be provided to EdCIL for live monitoring and reviewing any past incidents.

5.27 The executive at the service centre should be adequately qualified and well trained to manage, coordinate, operate MIS system, understand reported issues and to provide immediate troubleshooting for the calls/ emails/ letters received.

5.28 The successful bidder will be required to provide onsite support at the schools for complaints concerning Projector and Charging Rack. While, for Tablets and laptops, the school representative will bring the devices to the service centre for resolution of any issues.

Part-D: Content

5.29 The successful bidder will be required to process the provided content from client into updated apk file operational with existing CMS application along with the upgradation protocol document.

5.30 The successful bidder will be required to integrate the updated educational content package into the CMS from time to time during the contract period.

5.31 The successful bidder needs to provide training to the staffs of client for easy upgradation of the content at school level. However, update at the school level will be done by staffs designated by the client.

5.32 The successful bidder needs to ensure that existing data of the Tablets must be retained while updating the content.

5.33 Any irregularities observed during regular functioning of the content will be required to be resolved by the successful bidder.

Part-E: Training

5.34 In one year, minimum two trainings have to be provided by the successful bidder. One training will have to be hands-on in-person while the other could be remote training via video conferencing.

5.35 Apart from EdCIL's officials, trainees of client include approx. 100 ICT technicians/ designated staff of client and approx. 40 resource persons involved in preparation of pedagogical content.

5.36 Further, the Successful bidder has to conduct the training as per the client requirement on regular basis throughout the contract period whenever new update or advancement is provided.

5.37 The successful bidder will have to upload all training content on the existing web support page.

5.38 The successful bidder will provide relevant training literatures on requirement basis prior to imparting the training. They also need to maintain attendance record for the trainees. The training should cover the followings.

- Effective uses of all hardware and applications.
- CMS Update
- Basic troubleshooting.
- Safety features and measures.
- Registration and resolution of complaints.
- Question-answering session.
- Feedback.
- Any other features.

Part-F: Buffer Stock

5.39 The successful bidder shall be required to maintain a minimum buffer stock of hardware at their own arrangement at any point of time during the warranty and AMC support service as mentioned at Table-5.5. The bidder should make arrangements for utilising brand-new hardware devices for effective working of the project. Only brand new/ repaired hardware devices will be counted as buffer stock. The release date of hardware items under buffer stock should not be more than two (2) years from the date of LOI/LOA.

Table-5.5

Sl. No.	Hardware	Component	Buffer Stock	
			At Central Office/ Warehouse	At Each Service Centre
1	Tablet with accessories	Tablet	10	3
		Accessories of Tablet	20	6
2	Projector with accessories	Projector	5	0
		Wi-Fi dongle	10	1
3	Charging Rack and its component	Charging Rack	1	0
		Accessories of Charging Rack	10	0
4	Laptop with accessories	Laptop	5	0
		Accessories of Laptop	10	0

5.40 The hardware devices under buffer stock to be maintained by the successful bidder must comply with the guidelines of the Information & Communication Technologies Authority (ICTA) of Republic of Mauritius. The successful bidder shall take necessary approval from ICTA, if any. The prospective bidders are requested to visit https://www.icta.mu for further details.

5.41 The specifications of all hardware, its component and their accessories to be replaced or repaired by the successful bidder during the warranty and AMC period shall, in no case, be inferior to what is already available in the project. The successful bidder shall ensure similar specifications or higher specifications as per the market trends.

Part-G: Service Level Agreement

5.42 Service Level Agreement: Purpose of the Service Level Agreement (hereinafter referred to as SLA) is to clearly define the levels of service which shall be provided by the Successful bidder to EdCIL/ MoETEST for the duration of this Agreement. The successful bidder and

EdCIL shall regularly review the performance of the services being provided by the successful bidder and the effectiveness of this SLA.

5.43 Definitions: For purposes of this Service Level Agreement, the definitions and terms as specified in the Contract along with the following terms shall have the meanings set forth below:

a) "Incident" refers to any event specifying the defect in the Projector, Tablet, Laptop & its accessories, Rack charger and other IT related Hardware, virus in Tablet & Laptop or Operating System Problem or problems in pre-loaded software.

b) "Service Centre Support" shall mean the four Service centres which will be set up by the Bidder in the 4 zones in Mauritius.

c) "Resolution Time" shall mean the time taken (after the incident has been reported at the Online Ticketing Tool), in resolving (diagnosing, troubleshooting and fixing) or asking the school officials in case of a hardware or software technical issue which can only be resolved at or the incident resolved at the nearest Service Centre or the time taken by Service Centre to resolve a defective the Projector, Tablet, Laptop& its accessories, Rack charger and other IT related Hardware at this service centre.

5.44 The successful bidder shall submit the MIS and Monitoring reports on a regular basis in a format agreeable to EdCIL. The successful bidder must supply reports to EdCIL on a monthly, quarterly and annual basis documenting all activities and noted trends for the period, including but not limited to:

I. Volume of tickets

II. Types of incidents and requests`

III. Time to resolve

IV. Systems involved

V. Areas involved

VI. Buffer Stocks, etc.

5.45 Category of SLAs: This SLA document provides for minimum level of services required as per contractual obligations based on performance indicators and measurements thereof. The Bidder shall ensure provisioning of all required services while monitoring the performance of the same to effectively comply with the performance levels. The services provided by the Bidder shall be reviewed by EdCIL as following:

I. Adherence to the schedule.

II. Regularly check performance of the bidder against this SLA.

III. Prevention of safety hazards.

IV. Discuss escalated problems, new issues and matters still outstanding for resolution.

V. Review of statistics related to rectification of outstanding faults and agreed changes.

VI. Obtain suggestions for changes to improve the service levels.

VII. Periodic inspection of successful bidder's Help Desk Records like:

- Volume of tickets
- Types of Incidents and requests
- Time to resolve and number of unclosed tickets
- Systems involved
- Areas involved
- Buffer Stock

5.46 The SLA shall be logically segregated in the following categories:

a. Pre-Dispatch Inspection
b. Implementation Service levels/Delivery Schedule
c. Warranty obligations
d. AMC
e. Compliance and Reporting Procedures

5.47 The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the duration of the Contract. All the targets for the measurements shall be calculated on a monthly basis. Please note that the successful bidder should provide comprehensive, end-to-end service including supply and commissioning, replacement of the defective Projector, Tablet, Laptop& its accessories, Rack charger and other IT related Hardware in case of physical damage under the warranty and AMC period. No reason shall be entertained (unless those mentioned in Force Majeure) in case of un-availability of any service given in the Scope of Work in this RFP and the appropriate penalty shall be levied. All penalties shall be paid by the Successful bidder to EdCIL.

I. SLA for Pre-Dispatch Inspection (PDI)

Sl. No.	Measurement	Definition	Target	Penalty
1.	Notice for Pre Dispatch Inspection	The successful bidder shall issue a notice to EdCIL	Notice shall be issued atleast 15 days prior to	INR 1,00,000 every 1 day of delay in issue of

		to get the Pre-Inspection done.	the scheduled date of PDI	notice on a daily incremental basis of INR 1,00,000 subject to a maximum of INR 25,00,000.

II. SLA for Delivery Schedule

Sl. No.	Measurement	Target	Penalty
1.	Start of shipment of IT Hardware	Within 5 Weeks of issuance of LOI/LOA	Penalty of 1% for first week, 2% per week for every subsequent week subject to a maximum of 10% of the relevant Milestone payment.
2.	Delivery of IT Hardware at the Warehouse in Mauritius	Within 8 Weeks of issuance of LOI/LOA	
3.	Commissioning of all IT Hardware including Projector with mounting kit at all primary schools.	Within 12 weeks of issuance of LOI/LOA	
4.	Setting up of 4 Service Centers in 4 zones of Mauritius	Within 14 Weeks of issuance of LOI/LOA	

III. SLA for Compliance & Reporting procedures

Table-5.6

Sl. No.	Measurement	Target	Penalty
1.	Setting up of 4 Service Centers in 4 zones of Mauritius	Within 14 Weeks of issuance of LOI/LOA	Penalty of 1% for first week, 2% per week for every subsequent week subject to a maximum of 10% of the relevant Milestone payment.
2.	Submission of monthly MIS Reports	Report for the previous month shall be submitted by the 7th day of the next month.	INR 5,000/- every 1 day of delay in submission on an incremental basis to a

			maximum of INR 50,000/-.
3.	Submission of quarterly MIS Reports	Report for the previous quarter shall be submitted by the 7th day of the next quarter.	INR 10,000/- every 1 day of delay in submission on an incremental basis to a maximum of INR 1,00,000/-.
4.	Submission of annual MIS Reports	Report for the previous quarter shall be submitted by the 7th day of the next quarter.	INR 25,000/- every 1 week of delay in submission on an incremental basis to a maximum of INR 2,00,000/-.
5.	Submission of working status of each equipment along with school-wise serial numbers at the end of warranty and AMC year	Report for previous warranty and AMC year shall be submitted by the 7th day of the next year.	INR 25,000/- every 1 week of delay in submission on an incremental basis to a maximum of INR 1,00,000/-.
6.	Maintaining of buffer stock	Maintaining the minimum quantity of buffer stock as mentioned in this RFP	INR 25,000/- every 1 week of non-maintenance on an incremental basis to a maximum of INR 2,00,000/-.
7.	Training	Trainings to be provided twice in a year. • Submission of detailed training plan before training. • Imparting training. • Submission of training report post its completion.	INR 50,000/- per incident in case of non-completion of training at required time. Further, penalty of 2% of the contract amount in case the training is not provided.

IV. SLA for Safety Concerns:

Table-5.7

Sl. No.	Measurement	Target	Penalty
1.	Number of incident where Projector falls from the ceiling/ wall due to poor installation	There should not be any such case.	INR 10,000/- for each incident.
2.	Number of incident where electrification of projector and accessories are loose from the ceiling/ wall due to poor installation	There should not be any such case.	INR 5,000/- for each incident.
3.	Number of incident where excessive heating in Laptop is observed which can directly or indirectly harm the users	There should not be any such case.	INR 10,000/- for each incident.
4.	Number of incident where electric sparks are observed within the Charging Rack	There should not be any such case.	INR 10,000/- for each incident.
5.	Number of incident where excessive heating in Tablet is observed which can directly or indirectly harm the users	There should not be any such case.	INR 5,000/- for each incident.

The successful bidder has to take appropriate preventive measures to mitigate hazardous incidents as indicated at Table-5.8 along with other measures.

In event of any mishappening or injury happening to the human resource due to EDLP devices, compensation has to be strictly paid by the successful bidder in case client request for the same.

V. SLA for Regular Service Support- Type of Incident

Types of Incident for different items are defined as follows.

Table-5.8

Sl. No.	Item	Description of Work	Incident (I)
		1.1 Fixing/ Replacement of wiring/cables **1.2** Fixing configuring the timer	I-1

1.	Charging Rack	**1.3**	Replacement of electric panel	I-2
		1.4	Replacement of base holder panel	
		1.5	Replacement of Tablet holder slot	
		1.6	Replacement of fan	
		1.7	Replacement of wheels	
		1.8	Replacement of timer	
		1.9	Replacement of lock	
		1.10	Replacement of switches	
		1.11	Replacement of MCB	
		1.12	Replacement of wires of electrical panel	
		1.13	Replacement of any other parts of Charging Rack	
		1.14	Replacement of Charging Rack	I-3
2.	Tablet	**2.1**	Reinstallation of any software	I-1
		2.2	Update of any software	
		2.3	Replacement of cables	
		2.4	Replacement of screen guard	I-2
		2.5	Replacement of cover	
		2.6	Replacement of keyboard	
		2.7	Replacement of headset	
		2.8	Replacement of battery	
		2.9	Replacement of screen	
		2.10	Replacement of volume button, power button or earphone jack	
		2.11	Replacement of memory card	
		2.12	Replacement of any other parts of Tablet	
		2.13	Replacement of internal hardware component of Tablet like- antenna module, camera module, chipset, speaker etc.	
		2.14	Replacement of Tablet	I-3
3.	Projector	**3.1**	Refocusing or recalibration	I-1
		3.2	Fixing/ replacement of wiring/ cables of Projector	
		3.3	Fixing/ replacement of wiring/ cables of speaker	
		3.4	Reinstallation/ update of software in Projector	
		3.5	Reinstallation/ update of software in dongle	

		3.6	Fixing of loose or misaligned installation	
		3.7 **3.8** **3.9** **3.10** **3.11** **3.12** **3.13** **3.14** **3.15**	Replacement of remote Replacement of dongle Replacement of speaker Replacement of fan Replacement of mounting kit or its parts Replacement of any other parts of Projector Replacement of a Speaker damaged after falling from ceiling/wall due to loose installation; And its reinstallation Replacement of a Projector damaged after falling from ceiling/wall due to loose installation; And its reinstallation Replacement of internal hardware component of Projector like lens, lamp, chipset, ports etc.	I-2
		3.16	Replacement of Projector	I-3
4.	Laptop	**4.1** **4.2**	Reinstallation of software Application/System update	I-1
		4.3 **4.4**	Resolution of issue related to CMS/application in Laptop Replacement of parts of the Laptop	I-2
		4.5	Replacement of Laptop	I-3

VI. SLA for Regular Service Support- Resolution Time

Table-5.9

Sl. No.	Type of Incident	Resolution Time {C: Date of reporting of complaint}	Penalty
1.	Incident 1 (I-1): Repair of any Hardware items, its component and its software.	Within 2 (two) working days of reporting of complaint. C+2= T0	No penalty

		T0+2=T1	0.5% of the value of the hardware for every unresolved incident
		T1+2=T2	1% of the value of the hardware for every unresolved incident
		T2+15=T3	2% of the value of the hardware for every unresolved incident
		>T3	Replacement of the faulty hardware with a new hardware along with penalty of 20% of the value of the hardware for every unresolved incident on monthly basis.
2.	Incident 2 (I-2): Replacement of faulty part/component of any hardware	Within 4 (four) working days of reporting of complaint. C+4= T0	No penalty
		T0+4=T1	1% of the value of the hardware for every unresolved incident
		T1+2=T2	2% of the value of the hardware for every unresolved incident
		T2+15=T3	5% of the value of the hardware for every unresolved incident
		>T3	Replacement of the faulty hardware with a new hardware along with penalty of 20% of the value of the hardware for every unresolved incident on monthly basis.
3.	Incident 3 (I-3): Replacement of the	Within 15 (fifteen) working days of reporting of complaint.	No penalty

	complete hardware with a new hardware	C+15= T0	
		>T0	Penalty of 5% per week subject to a maximum of the total value of the Hardware

5.48 In case, sum of number of cases of I-1 and I-2 falling in T3 exceeds 100 in number per zone per month an additional 20% penalty shall be imposed on these cases.

5.49 The successful bidder shall ensure that no wires/cables/stickers of the EDLP devices are hanging or loosely bound at any point of time during the contract period. Post repair/ replacement of any device, the proper aesthetic value has to be ensured.

5.50 For any reported problems in the hardware, the successful bidder should not only resolve the reported problems, rather the successful bidder has to diagnosis the faulty hardware in all respects and should resolve other issues as well, if any. In case, the school is reporting issues with the same hardware for third times in four or less than four weeks, the successful bidder will have to register the complaint under I-3 accordingly the faulty hardware needs to be replaced with a new hardware under T0.

5.51 Schools of Rodrigues and Agalega islands would liaise with the service centre in Mauritius for warranty and AMC support services. Minimum two (2) visits for onsite support for schools in Rodrigues will be required .

5.52 SLA review process will be as follows.

i. Either EdCIL or the successful bidder may raise an issue by documenting the business or technical problem, which presents a reasonably objective summary of both points of view and identifies specific points of disagreement with possible solutions.

ii. A meeting or conference call will be conducted to resolve the issue in a timely manner. The documented issues will be distributed to the participants at least 24 hours prior to the discussion if the issue is not an emergency requiring immediate attention.

iii. EdCIL and the successful bidder shall develop an interim solution, if required, and subsequently the permanent solution for the problem at hand. The successful bidder will then communicate the resolution to all interested parties.

iv. In case the issue is still unresolved, the arbitration procedures described in arbitration clause will be applicable.

Part-I: EDLP Support Website

5.53 The successful bidder will be required to maintain the existing support website or shall create a new EDLP support website in consultation with EdCIL and MoETEST as per the requirement. The website should cover operational procedures of equipment, guidelines and dos and donts among others etc.

5.54 The successful bidder shall create good quality tutorial videos in consultation with EdCIL to be uploaded on the support website. The support website should be visually appealing and should seek user details for downloading the content uploaded on it.

5.55 Before the goods and equipment are taken over by the EdCIL, the Supplier should supply operation and maintenance manuals. These should be in such details as will enable the beneficiaries to operate, maintain, adjust and repair all parts of the works as stated in the specifications. The Manuals should be in the ruling language (English).

Part-J: Classroom Management System

5.56 The successful bidder shall develop classroom management system (CMS) application within 4 weeks from the date of issue of LOA. The CMS application is to be developed for Android, Windows and Web based platforms in consultation/approval with EdCIL and MoETEST. The CMS application should have (but not limited to) the following features

i. Customized Role Based Dashboard

ii. Content Management in accordance with the e-content shared.

iii. E-Assessment (inclusive of different types of assessments such as MCQ, True/False , Fill in the blanks etc.).

iv. E-Assignments (both subjective and objective based assignments)

v. Ability to upload different type of multimedia content for E-Assessment and E-Assignments.

vi. Push Notifications for Student and Teacher Users.

vii. The Teacher user should be able to create the E-assessment and E-assignment and push them to student users.

viii. The teacher user should be able to upload their own multimedia content as per their requirement.

ix. The CMS application should be able to measure the performance of students in the E-assessments and E-assignments,

x. Inbuilt data Analytics to gauge the usage of devices by students. The student wise usage of devices for different subjects should be available to teacher users.

xi. The student wise performance report should be reported to teacher user.

xii. The class wise usage and performance should be available to school and MoETEST

users. The school wise uasage and performance reports should be reported to MoETEST user.

xiii. The CMS application should have a provision to generate 25 number of reports based on the requirements of MoETEST and EdCIL.

xiv. Moreover, the CMS should be scalable for addition of teacher, student and other administrative users as an when required.

xv. The CMS application shall be required to be modified as and when required on the request of EdCIL, MoETEST and associated bodies.

xvi. The CMS application should have the provision to be updated both online and offline for all the three platforms (i.e. Android, Windows, Web-based).

xvii. The CMS application should be able to render the content shared by MoETEST in all three platforms (i.e. Android, Windows, Web-based).

xviii. The CMS application deployed in the devices shall remain valid and functional even after the end of contract period (perpetual license).

5.57 The timeline for development of CMS application for all three platforms (i.e. Android, Windows, Web-based) are:

S.No	Milestone	Timeline (In Week)
1.	Requirement Understanding/Gathering	T+1
2.	Design and Development of CMS application	T+3
3.	User Acceptance Testing of CMS application	T+4

*T= Date of issue of LOI/LOA

5.58 Upon UAT, if the CMS application is found to be non-satisfactory then EdCIL reserves the right to get the application developed by a third party cost of which will be borne by the successful bidder.

5.59 The successful bidder shall create and update user credentials for the CMS application as and when required by EdCIL and MoETEST.

5.60 The Successful bidder has to assist EdCIL/Client in hosting of CMS application

5.61 The successful bidder shall be responsible for migration of existing CMS application data to the new system or may liaise with existing service provider for migration of CMS data. However, it is responsibility of the successful bidder to do liaising with the existing service provider.

5.62 The successful bidder shall provide a platform to MoETEST for testing of the e-content developed for rendering on the all the three CMS platforms.

5.63 The successful bidder shall be responsible for Handing over all the CMS and related data to EdCIL in the requisite format.

Part-K: Manpower

5.64 The successful bidder shall provide the required manpower in Mauritius during the entire project duration.

5.65 The requisite qualification and experience for the manpower required is detailed in below table:

S.No	Position	Qualification	Number of Resources
1.	Project Manager	• Post-Graduation with minimum 5 years experience in managing IT& Related projects. • Proficiency in English is mandatory.	1
2.	Technical Lead	• BTech/BE/Diploma or Equivalent Course with minimum 2 years experience in IT & related projects. • Proficiency in English is mandatory.	1
3.	Field Technician	• HSC/SSC/Diploma Certification or Equivalent with 1 year experience in IT & related projects. • Proficiency in English is mandatory. • Desirable knowledge of Kreole Morisien.	4
4.	Service Centre/ Helpdesk Executive	• HSC or equivalent with 1 year experience in Call Centre/Support Service. • Proficiency in English is mandatory. • Desirable knowledge of Kreole Morisien.	4

5.66 The successful bidder shall ensure that all the service centres are manned during the designated time on all working days to ensure that all phone call/email/ in person visit from schools and Zonal ICTSO's are being addressed.

5.67 The successful bidder shall ensure that well defined process are in place for handling of all issues from raising of issue from school to redressal of issues by the service centre and technicians.

5.68 The successful bidder shall provide monthly attendance sheet for all its personnel deployed in the project. The successful shall also ensure that regular training shall be imparted to service centre executives and field technicians for attending to the issues raised.

5.69 EdCIL reserves the right to penalize the successful bidder in case of any lapse or misdemeanour by its personnel during the course of the project.

Part-L: Ticketing Tool

5.70 The successful bidder will be required to make arrangements with the existing supplier to maintain the ticketing tool or has to develop and host the EDLP Ticketing tool for necessary project monitoring in consultation with EdCIL.

5.71 The successful bidder shall be responsible for migration of existing Ticketing tool data to the new system and shall liaise with existing service provider for migration of Ticketing Tool data.

5.72 The ticketing tool should have role-based access for EdCIL and MoETEST user. The customized dashboard for the users should provide details about the tickets raised zone-wise, month-wise etc.

5.73 The user should be able to generate reports based on multiple filters such as date range, phase, asset type etc.

5.74 The ticketing tool should be able to generate report in both pdf and excel format based on selection by user.

5.75 The ticketing tool should have inbuilt verification mechanism to ensure that wrong data is not provided to the users.

5.76 The successful bidder shall be responsible for Handing over all the ticket and related data to EdCIL in the requisite format on need basis.

Part-M: Preventive Maintenance

5.77 The successful bidder shall be required to conduct periodic preventive maintenance exercise for all the devices to ensure that the EDLP solution is working smoothly across all the designated schools in Mauritius.

5.78 The preventive maintenance activity shall involve visit to all schools and verification of each device to establish that the devices are working as per requirement.

5.79 The necessary tickets for the concerns observed during preventive maintenance exercise must be recorded in the ticketing tool and their resolution must be provided in a timebound manner as per SLA.

5.80 The necessary report for preventive maintenance exercise must be captured and submitted to EdCIL for review.

Part-N: Project Handover

5.81 After end of the contract period i.e. one year warranty and two years AMC period from the date of commissioning, the successful bidder shall submit the following:

i. School-wise serial numbers of all hardware devices as on the last date of AMC.

ii. Working status of each hardware device by taking inputs from schools in the last month of the AMC period.

iii. Details of all tickets raised and closed during the AMC period.

iv. Details of remaining buffer stock at the end of the contract period.

v. The details of all Hardware moved out of the project on account of replacement/non-repairable during the entire contract period

vi. The details of all Hardware replaced during the entire contract period.

vii. Undertaking regarding functionality of all devices on the last day of the project.

viii. Undertaking on exclusive usage of exported devices for EDLP usage only.

ix. Issues & Closed Report- Zone, Month & Year wise

x. Issues & Replaced Asset & Sub-Assets Count

xi. Replaced Asset and Sub-Asset Count for Mauritius and Rodrigues island.

xii. The serial numbers of all hardware Commissioned & as on last date of contract.

5.82 The successful bidder has to resolve all issues of non-working hardware/software reported before completion of contract period. Any pending issues must be resolved within 15 days from the last date of contract.

CHAPTER-VI
Eligibility and Bid Evaluation

6.1 Bid Evaluation Process

The response submitted by the bidders will be evaluated for Pre- qualification criteria and technical compliance. Further, on fulfilment of Pre- qualification criteria and technical compliance financial bids of technically qualified bidders will be evaluated. It is mandatory for the bidder to fulfil all the Pre-qualification criteria and to be technically qualified to being considered for opening of their Financial Bid and evaluation thereof. The bidder with lowest financial quote (L1) shall be considered for award of contract.

6.2 Pre-Qualification Criteria

Documents must be provided in support of the following otherwise bids will be summarily rejected.

S. No.	Pre-qualification Criteria	Supporting Document
1.	The Bidder should be registered under Companies Act, 1956 and 2013 in India and should have been in operation in India for at least last 5 years as on the date of submission of the bid. Consortium of companies/ firms is not allowed.	• Certificate of Incorporation • Memorandum and Articles of Association
2.	The Bidder/OEM should have Supplied, Commissioned and Maintained minimum quantity of 30,000 nos. of Tablets/Laptops in India or Globally in any Govt. department/ institutes in the last five years executed as on date of submission of bid. And The Bidder should have Supplied, Commissioned and Maintained minimum quantity of 11,000 nos. of Tablets/Laptops in India or Globally in single project/work order in any Govt. department/ institutes in the last five years executed as on date of submission of bid.	• Work Order/Certificate/Email Confirmation from client. OR • Work Order/Certificate/Email from the client showcasing that supply and commissioning of tablets for ongoing projects.

3.	The Bidder should have an average annual turnover of at least INR 100 Crores from IT/ ITES services in similar nature of works during the last three financial years i.e. 2019-20, 2020-21 & 2021-22 with net profit and positive net-worth. **For MSME/Startup** The Bidder should have an average annual turnover of at least INR 80 Crores from IT/ ITES services in similar nature of works during the last three financial years i.e. 2019-20, 2020-21 & 2021-22 with net profit and positive net-worth.	• Audited Profit and Loss Statement and Balance sheets. • Auditor Certificate clearly specifying the turnover from IT/ ITES services, Hardware supply along with Profit and Net-worth during the financial years 2019-20, 2020-21 & 2021-22 • MSME Bidder should produce valid registration certificate from NSIC/MSME. • Startup Bidder should produce valid registration certificate from Startup India.
4.	The bidder should possess ISO 9001 , ISO 20000, ISO 27001 as on the date of submission of bid.	• Copy of the valid ISO Certificate issued from the accreditation organization to be submitted as documentary proof.
5.	The bidder shall be a registered company in India with valid GST Registration and PAN number allotted by the respective authorities.	• Copy of GST Registration Certificate • Copy of PAN number
6.	Mandatory Undertaking As on Date, the bidder should: • Not be insolvent • Not have been convicted of any criminal offence. • Not Have been blacklisted by any Central Government/ State Government/PSU/Government Bodies/Autonomous Bodies/Private Sector	• The bidder shall furnish an undertaking duly attested by notary in a non-judicial stamp paper of value INR100/- (Rupees One Hundred Only)

7.	The bidder should submit valid undertaking letter from the OEM for Hardware and System Software confirming following: • OEM(s) of the proposed product(s) shall provide support including spares, updates, patches, security patches, fixes, bug fixes, for the quoted products for the entire contract period and; • That the proposed products meet the technical & functional requirements & also products quoted are of the latest version / specification and are not nearing end of life.	• A letter of undertaking by manufacturer (OEM) should be submitted as per Annexure provided in this RFP
8.	The Authorized Signatory signing the Bid on behalf of the Bidder - should have the Power of Attorney duly authorized by the Board of Directors to sign the Bid.	• Power of attorney shall be submitted in prescribed format on Non-Judicial stamp paper of value INR100/- (Rupees One Hundred Only)
9.	OEM Criteria OEM must be amongst the Top Five vendors in worldwide shipment of "Ultramobile (Basic and Utility Tablets) category"/Desktop/Laptops in last five (5) quarters in the Gartner/IDC report OR The OEM should be amongst the Top Five Tablet/Desktop/Laptops Vendors, in terms of Shipments or Market Share in last five (5) quarters in the Gartner/IDC report.	• Documentary evidence for the same should be provided (Gartner report/IDC report specifying the same)
10.	Product Specification Compliance	As per Annexure XVIII
11.	Product Regulatory Compliance as per ICTA, Republic of Mauritius	As per Annexure XX
12.	Tablet/learners device proposed to be supplied as per specifications should be available as a commercial off-the-shelf product. A sample of the proposed tablet/learners device, Projector and laptop should be submitted along with the bid.	A working and defect-free sample of the proposed tablet/learners device, Projector and laptop/teacher device in proper packaging.

Note:

- EdCIL reserves the right to verify the work order submitted by prospective bidder from issuing department.
- Technical bids will also be reviewed for compliance with the necessary Instructions, terms and conditions, scope of work, formats etc. as outlined in this tender.
- Notwithstanding anything stated above, the EdCIL reserves the right to assess bidder's capability and capacity to perform the contract, should circumstances warrant such an assessment in the overall interest of the EdCIL.

6.3 Evaluation of Financial bid:

a) The Financial bid shall be opened for only those bidders who have been found to be technically qualified. The financial bids shall be opened in presence of representatives of technically qualified bidders, who may be present. EdCIL shall inform the date, place and time for opening of financial bids.
b) Financial bid should be checked by bidders to ensure conformance to the format provided in the tender document.
c) The bidder with lowest financial quote (L1) shall be considered for award of contract.

Chapter-VII
Timeline & Payment terms

7.1 Duration & Timeline:

The successful bidder has to complete the task within stipulated time of 3 Months from the date of issuance of LOI/LOA, unless terminated earlier in accordance with the provision of the signed agreement.

S.No	Milestone	Timeline (In Week)
1.	Acceptance of LOA and submission of sample	T+1
2.	Bank Guarantee Submission and contract agreement execution	T+2
3.	Pre-Dispatch Inspection of 10 % of the total quantity of order	T+4
4.	Start of shipment of all items from India	T+5
5.	Delivery of all hardware items in Mauritius Warehouse	T+8
6.	Commissioning of all hardware items at school level in Mauritius	T+12
7.	Setting up of 4 Service Centers	T+14

Note:- * Here 'T' Indicates the date of LOI/LOA.

7.2 Payment Term:

S.No	Milestone	Payment % of the Contract Value
1.	Payment shall be released after Satisfactory Pre Dispatch Inspection of equipment by PDI Committee and submission of signed and stamped inspection report to EdCIL as per the entire satisfaction of the client. Payment will be made if items are found in good condition as per term and conditions mentioned in the RFP. The bidder should submit the following documents to the EdCIL for the payment: • 2 Copies of the tax invoice showing contract number, goods description, quantity unit price, total amount. • PDI Certificate issued by the nominated inspection committee (signed and stamped) as applicable.	20%

	• Valid document as proof of dispatch of materials to Mauritius.	
2.	Payment shall be released after successful delivery of all hardware items in Mauritius and submission of all delivery certificate signed and stamped by authorized representative of MoETEST and EdCIL as per term and conditions mentioned in the RFP. The bidder should submit the following documents to the EdCIL for the payment: • Delivery report signed and stamped from EdCIL and MoETEST as applicable. • Insurance Certificate. • Manufacturer's/ Supplier's warranty certificate. (The part payment against delivery can be done in accordance to the progress)	30%
3.	Payment shall be released after successful commissioning and handing over of all hardware items at school level in Mauritius. The bidder should submit the following documents to the EdCIL for the payment: • Commissioning report signed and stamped from EdCIL and MoETEST as applicable. (The part payment against commissioning can be done in accordance to the progress)	40%
4.	Payment shall be released at the end of warranty period of one(1) year on successful performance from the date of commissioning sign off with client. The bidder should submit the following documents to the EdCIL for the payment: • Letter of successful performance during warranty period signed and stamped by officials of MoETEST/EdCIL	10%
5.	AMC payment shall be made on quarterly basis for 8 quarters (2 Years) after completion of one(1) year standard warranty for all the equipment. The bidder should submit the following documents to the	To be paid quarterly at the end of each quarter on

	EdCIL for the payment: • The Tax invoice for the quarter. • Quarterly SLA report • Satisfactory completion certificate from MoETEST/EdCIL	satisfactory services and in accordance to SLA.

7.3 **Performance Bank Guarantee**:

The successful bidder shall be required to deposit Performance Bank Guarantee equivalent to 3% of contract value to EdCIL within 7 days from the date of receipt of Work Order. The Performance Bank Guarantee shall be issued by a Nationalised bank in favour of **"EdCIL (India) Limited"** to be valid for a period of 90 days beyond the date of completion of O&M period & contractual obligations. This Performance Bank Guarantee should be retained throughout the currency of the contract and shall be extended by the bidder from time to time, as required by EdCIL.

7.4 Award of Contract

i. EdCIL reserves the right to accept or reject any proposal and to annul the bidding process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the Bidders. In case of annulment, all proposals submitted and specifically, proposal securities shall be promptly returned to the Bidder.

ii. EdCIL has the right to review at any time prior to award of contract that the pre-qualification criteria, are still being met by the Bidder whose offer has been determined as first rank. A proposal shall be rejected if the pre-qualification criteria, are no longer met by the Bidder whose offer has been determined as first rank.

Chapter-VIII

Key Contract Terms

8.1 Notices

- Any notice given by one party to the other pursuant to this contract/order should be sent to the other party in writing or FAX or e mail and confirmed in writing to the other party's address.
- A notice should be effective when delivered or on the notice's effective date, whichever is later.

For the purpose of all notices, the following should be the address:

Chief General Manager (DES)
EdCIL (India) Limited,
18 A, Sector-16A,
Noida-201301,Uttar Pradesh
Tel: 91-120-2512001 to 2512006

Supplier: (To be filled in by the successful bidder)

8.2 Standards of Performance

The successful bidder shall deliver the services and carry out their obligations with due diligence, efficiency and economy in accordance with generally accepted professional standards and practices. The successful bidder shall always act in respect of any matter relating to this contract as faithful successful bidder to EdCIL. The successful bidder shall always support and safeguard the legitimate interests of EdCIL, in any dealings with the third party. The successful bidder shall conform to the standards laid down in the RFP in totality.

8.3 Confidential Information

Each Party (the "Receiving Party") acknowledges and agrees to maintain the confidentiality of Confidential Information (as hereafter defined) provided by the other Party (the "Disclosing Party") hereunder. The Receiving Party shall not disclose or disseminate the Disclosing Party's Confidential Information to any person other than those employees, agents, contractors, subcontractors and licensees of the Receiving Party, or its affiliates, who have a need to know it in order to assist the Receiving Party in performing its obligations, or to permit the Receiving Party to exercise its rights under this Agreement. In addition, the Receiving

Party (i) shall take all such steps to prevent unauthorized access to the Disclosing Party's Confidential Information, as it takes to protect its own confidential or proprietary information of a similar nature, which steps shall in no event be less than a reasonable standard of care, (ii) shall not use the Disclosing Party's Confidential Information, or authorize other persons or entities to use the Disclosing Party's Confidential Information, for any purposes other than in connection with performing its obligations or exercising its rights hereunder, and (iii) shall require all persons and entities who are provided access to the Disclosing Party's Confidential Information, to execute confidentiality or non-disclosure agreements containing provisions substantially similar to those set forth in this Clause. The provisions of this Clause respecting Confidential Information shall not apply to the extent, but only to the extent, that such Confidential Information is: (a) already known to the Receiving Party free of any restriction at the time it is obtained from the Disclosing Party, (b) subsequently learned from an independent third party free of any restriction and without breach of this provision; (c) is or becomes publicly available through no wrongful act of the Receiving Party or any third party; (d) is independently developed by the Receiving Party without reference to or use of any Confidential Information of the Disclosing Party; or (e) is required to be disclosed pursuant to an applicable law, rule, regulation, government requirement or court order, or the rules of any stock exchange. Upon the Disclosing Party's written request at any time, or following the completion or termination of this Agreement, the Receiving Party shall promptly return to the Disclosing Party, or destroy, all Confidential Information of the Disclosing Party provided under or in connection with this Agreement, including all copies, portions and summaries thereof.

8.4 Non-Disclosure

The successful bidder and their personnel shall not, either during the term or after expiration of this contract, disclose any proprietary or confidential information relating to the services, contract, terms, prices or the client's business or operations details without the prior written consent of the client.

8.5 Force Majeure

The successful bidder should not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delays in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

i. For purposes of this Clause, "Force Majeure" means an event beyond the control of the successful bidder and not involving the successful bidder's fault or negligence and not foreseeable. Such events shall include, but are not limited to, acts of the EdCIL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

ii. If a Force Majeure situation arises, the successful bidder should promptly notify the EdCIL in writing of such conditions and the cause thereof. Unless otherwise directed by the EdCIL in writing, the successful bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and should seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.6 Prices

i. The price should be quoted in per unit and must include all packing, delivery and commissioning charges. The offer/bid should be exclusive of taxes and duties, which will be paid as applicable. However, the percentage of taxes and duties should be clearly indicated. The inter se merit position of the bids however shall be decided based on the composite price of the product including taxes, transportation, Warranty & AMC with all other incidental expenses indicated.

ii. The prices must be quoted in the Performa given in Financial Bid failing which the Bid would be treated as unresponsive. Any discount or any other offers affecting the package price must be mentioned in Financial Bid only. Discount or any other offers affecting the Package price mentioned at any other place of the bid other that Financial Bid will not be considered.

8.7 Resolution of Disputes

The dispute resolution mechanism to be applied pursuant should be as follows:

i. Any matter arising out of or connected with this agreement, such disputes or difference should be settled in accordance with the Indian Arbitration &Conciliation Act, 1996, the rules there under and any statutory modifications or re-enactments thereof should apply to the arbitration proceedings.

ii. The dispute should be referred to the Competent Authority, EdCIL and if he/she is unable or unwilling to act, to the sole arbitration of some other person appointed by him willing to act as such Arbitrator. The award of the arbitrator so appointed should be final, conclusive and binding on all parties to this order.

iii. In the case of a dispute between the EdCIL and a Foreign Supplier, the dispute should be settled by arbitration in accordance with provision of sub-clause (i) & (ii) above. But if this is not acceptable to the supplier then the dispute should be settled in accordance with provisions of UNCITRAL (United Nations Commission on International Trade Law) Arbitration Rules.

iv. Any legal disputes arising out of any breach of contract pertaining to this tender should be settled in the court of competent jurisdiction located within New Delhi.

v. All arbitration proceedings shall be conducted in English. Recourse against any Arbitral award so rendered may be entered into court having jurisdiction or application may be made to such court for the order of enforcement as the case may be.

vi. Each of the parties agree that notwithstanding that the matter may be referred to Arbitrator as provided herein, the parties shall nevertheless pending the resolution of the controversy or disagreement continue to fulfill their obligation under this Agreement so far they are reasonably able to do so.

8.8 Supplier Integrity

The Supplier is responsible for and obliged to conduct all contracted activities in accordance with the Contract using state of the art methods and economic principles and exercising all means available to achieve the performance specified in the contract.

8.9 Governing Language

The contract should be written in English language. English language version of the Contract should govern its interpretation. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, should be written in the same language.

8.10 Applicable Law

The Contract should be interpreted in accordance with the laws of the Union of India and all disputes should be subject to place of jurisdiction. The place of jurisdiction would be New Delhi (Delhi) INDIA.

8.11 Right to use Defective Goods

i. If after delivery, acceptance and installation and within the guarantee and warranty period, the operation or use of the goods proves to be unsatisfactory, the EdCIL should have the right to continue to operate or use such goods until rectifications of defects, errors or omissions by repair or by partial or complete replacement is made without interfering with the EdCIL's operation.

ii. Replacement of Goods broken, damaged or short: In the event of any material or part thereof found broken or damaged or received short during transit or during installation or

Commissioning or testing at site, before commissioning in service the suppliers should replace the same free of cost. However, EdCIL will recover amount equivalent to the cost of such damaged / broken / short supplied materials and will repay when actual replacement is given.

iii. Substitution and Wrong Supplies: Unauthorized substitution or materials delivered in error of wrong description or quality or supplied in excess quantity or rejected goods should be returned to the supplier at their own cost and risk.

8.12 Taxes

Successful bidder should be entirely responsible for all taxes, duties, road permits, etc., incurred until delivery of the contracted Goods/Services. EdCIL shall only make payment towards the GST Charged in the invoice other than that no other taxes/ duties/ Charges will be paid.

8.13 Duties (Custom & Excise)

Suppliers should be entirely responsible for all applicable Duties (Custom & Excise) incurred until delivery of the contracted Goods to the Consignee. However Republic of Mauritius may provide exemption on some regulatory charges such as Tax customs etc. The information will be communicated to the selected vendor in due course of time for such incident.

8.14 Defective Equipment

i. If any of the equipment supplied by the Bidder is found to be substandard, refurbished, un-merchantable or not in accordance with the description/specification or otherwise faulty, the committee will have the right to reject the equipment or its part. The prices of such equipment should be refunded by the Bidder with 18% interest if such payments for such equipment have already been made.

ii. All damaged or unapproved goods should be returned at suppliers cost and risk and the incidental expenses incurred thereon should be recovered from the supplier. Defective part in equipment, if found before installation and/or during warranty period, should be replaced within 45 days on receipt of the intimation from this office at the cost and risk of supplier including all other charges. In case supplier fails to replace above item as per above terms & conditions, EdCIL INDIA LTD should consider "Banning" the supplier.

8.15 Termination for Default

The EdCIL should, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Supplier, terminate the Contract in whole or part:

i. If the Supplier fails to complete the work within the period(s)specified in the order, or within any extension thereof granted by the EdCIL; or

ii. If the Supplier fails to perform any other obligation(s) under the Contract.

iii. If the Supplier, in the judgment of the EdCIL has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

iv. For the purpose of this Clause:

- "**Corrupt practice**" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

- "**Fraudulent practice**" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;'"

- In the event the EdCIL terminates the Contract in whole or in part, the EdCIL should procure, upon such terms and in such manner, as it deems appropriate, Goods or Services similar to those undelivered, and the Supplier should be liable to the EdCIL for any excess costs for such similar Goods or Services. However, the Supplier should continue the performance of the Contract to the extent not terminated.

8.16 Disputes and Jurisdiction

Any legal disputes arising out of any breach of contract pertaining to this tender should be settled in the court of competent jurisdiction located within New Delhi.

8.17 Compliance certificate

This certificate must be provided on their letter head indicating conformity to the technical specifications. (Annexure I)

8.18 User List

Brochure detailing technical specifications and performance, list of industrial and educational establishments where the items have been supplied must be provided.

8.19 Product Life

The Models offered should strictly conform to the specifications given in the product literature and these models should not be less than 2 years from the date of submission of the bid .The

Models proposed/ marked for withdrawal from the market and the models under quality testing should not be offered.

In addition to the above, if any additional/ enhanced configuration is suggested in view of technological changes, it may be furnished as optional feature with/without cost duly explaining the additional utility of the offered model in both the technical offer document as well as Commercial Offer document. However, the basic quote should be confined only to the configuration/ model offered for.

8.20 Acknowledgement

It is hereby acknowledged that we have gone through all the conditions mentioned above and we agree to abide by them.

8.21 Price Information

Price information shall not be there in Technical Bid.

8.22 Rates in Figures and Words:

Rates Quoted by the Bidder in tender in figures and words shall be accurately filled in so that there is no discrepancy in the rates written in figures and words. However, if a discrepancy is found, the rates which correspond with the amount worked out by the contractor shall unless otherwise proved be taken as correct. If the amount of an item is not worked out by the contractor or it does not correspond with the rates written either in figures or in words then the rates quoted by the contractor in words shall be taken as correct. Where the rates quoted by the bidder in figures and in words tally but the amount is not worked out correctly, the rates quoted by the Bidder will unless otherwise proved be taken as correct and not the amount. In event no rate has been quoted for any item(s), leaving space both in figure(s), word(s) and amount blank, it will be presumed that the Bidder has included the cost of this/these item(s) in other items and rate for such item(s) will be considered as zero and work will be required to be executed accordingly.

In the case of any tender where unit rate appear unrealistic, such tender will be considered as unbalanced and in case the tender is unable to provide satisfactory explanation such a tender is liable to be disqualified and rejected.

8.23 Fall Clause

The Bidder undertakes that he has not supplied/is not supplying the similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/ Department of the Government of India or PSU and if it is found at any stage that the similar product/ systems or sub-system was supplied by the Bidder to any Ministry/ Department of the Government of India or PSU at a lower price, then that very price, with

due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder to the Purchaser, if the contract has already been concluded.

8.24 Risk Purchase Clause

In event of failure of supply of the item/equipment within the stipulated delivery schedule, the EdCIL has all the right to purchase the item/equipment from the other source on the total risk and cost of the supplier under risk purchase clause.

8.25 Limitation of Liability

i. Except in the case of Gross Negligence or Wilful Misconduct on the part of the Bidder/Bidder's Team or on the part of any person or firm acting on behalf of the Bidder executing the work or in carrying out the Services, the Bidder, with respect to damage caused by the Bidder including to property and/or assets of the Purchaser or of any of Purchaser's vendors shall regardless of anything contained herein, not be liable for any direct loss or damage that exceeds (A) the Contract Value or (B) the proceeds the Bidder may be entitled to receive from any insurance maintained by the Bidder to cover such a liability, whichever of (A) or (B) is higher.

a. For the purposes of the Clause (II) of this section, "Gross Negligence" means any act or failure to act by a Party which was in reckless disregard of or gross indifference to the obligations of the Party under the Contract and which causes harmful consequences to life, personal safety or real property of the other Party which such Party knew, or would have known if it was acting as a reasonable person, would result from such act or failure to act. Notwithstanding the foregoing, Gross Negligence shall not include any action taken in good faith for the safeguard of life or property.

b. "Wilful Misconduct" means an intentional disregard of any provision of this Contract which a Party knew or should have known if it was acting as a reasonable person, would result in harmful consequences to life, personal safety or real property of the other Party but shall not include any error of judgment or mistake made in good faith.

8.26 Liquidated Damage

i. Notwithstanding EdCIL's right to cancel the order, liquidated damages for non-conformance to the SLAs mentioned in this RFP document will be charged as per the penalties, subject to a maximum of 10% of the total value of the Work Order.

ii. EdCIL reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by EdCIL to the successful bidder.

iii. Applicable GST shall be charged extra from the successful bidder on SLA penalty and other Liquidated Damages.

8.27 Technology advancement

According to the technology advancement successful bidder has to provide upgraded version of the products without any extra cost to meet the technology advancement of the market.

8.28 Foreign Exchange Variation

EdCIL will consider base exchange rate for substantial hardware quantities intended for import by the bidder for the project for ascertaining the foreign exchange variation (ERV) risk. The exchange rate as per RBI for USD on the date of bid submission will be considered for reference purpose.

In case of variation in foreign exchange rate in the range of -5% to +5% the quoted price by the successful bidder will remain same during entire duration of contract. However, if there is variation in foreign exchange rate beyond -5% to +5% during the contract period then the price would be re-discussed for mitigating ERV factor for any downward/upward trend at the time of any additional work order beyond committed quantities defined in clause 5.6.

ANNEXURE-I

Technical Compliance Sheet

We hereby confirm that we are complying to the technical specifications as specified in the tender document and the offer is submitted in accordance of the technical requirement. The all relevant documents in support of our claims are enclosed at the following pages:

Signature of Bidder Name: _____

Designation: _____

Organization Name: _____

Contact No.: _____

ANNEXURE-II

<< Organization Letter Head >>

DECLARATION SHEET

We,_____hereby certify that all the information and data furnished by our organization with regard to this tender specification are true and complete to the best of our knowledge. I have gone through the specification, conditions and stipulations in details and agree to comply with the requirements and intent of specification.

We further certified that our organization meets all the conditions of eligibility criteria laid down in this tender document. Moreover, we will support on regular basis with technology / product updates and extend support for the warranty.

Name Bidding Company/Vendor/ Manufacturer/ Agent	
Address	
Incorporation status of the Bidder (public limited / private limited, etc.)	
Date of registration	
Phone	
Contact Person Name	
E-mail ID	
Mobile Number	
GST Number	
PAN Number	
DD Bank Name and No. (For EMD)	
Kindly provide bank details of the bidder in the following format: a) Name of the Bank	
b) Account Number	
c) IFSC Code	
d) Kindly attach scanned copy of cancelled Cheque book page to enable us to return the EMD to unsuccessful bidder	

(Signature of the Tenderer)

Name: _____

Seal of the Bidder

ANNEXURE III

Letter of undertaking
(ON THE LETTER HEAD OF THE BIDDER)

To

Chief General Manager (DES)
EdCIL (India) Limited (EdCIL)
EdCIL House, 18 A, Sector-16 A,
NOIDA – 201301 (U.P.)

Sir,

SUBJECT- Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius

This bears reference to EdCIL Bid No ._____Dated_____ We, hereby, accept all the terms and conditions for submitting bid as mentioned in this Bid Document.

We hereby certify that no terms and conditions have been stipulated by us in the Financial Bid.

We warrant that the services do not violate or infringe upon any patent, copyright, trade secret or other property right of any other person or other entity. We agree that we shall not prevent EdCIL from any claim or demand, action or proceeding, directly or indirectly resulting from or arising out of any breach or alleged breach of any of the terms & conditions of bid document and contract.

The above document is executed on …….. at (place) _____ and we accept that if anything out of the information provided by us is found wrong, our bid/ work order shall be liable for rejection.

Thanking you,

Yours faithfully,

Name of the Bidder_____

Authorized Signatory_____

Seal of the Organization_____

Date:

Place:

ANNEXURE IV

Undertaking for – Non Blacklisting

This is to confirm that we M/s _____ (give full address) have not been declared neither **failed to perform on any Agreement, nor have been expelled from any project or Agreement nor any Agreement terminated** for breach by the us (Agency) in any of the government department and public sector undertaking /enterprise or by any other Client in India, in last five year before release of advertisement.

If the above information found false at any stage after the placement of Work Order / Agreement, EdCIL (India) Limited (EdCIL), 18-A, Sector 16-A, Noida will have full right to cancel the Contract and forfeit the Performance Guarantee. All the direct and indirect cost related to the cancellation of the order will be borne by us besides any legal action by EdCIL which shall be deemed fit at that point of time.

Authorized Signatory

Note: ***The undertaking regarding the non-blacklisting of bidder is to be submitted on a non-judicial stamp paper of Rs. 100/- (Rupees Hundred only).***

ANNEXURE V

Annual Average Turn Over

Sl. No.	Financial Year	Annual Turnover (Rs. In Crore)	Net Worth (Rs. In Crore)	Profit/Loss (Rs. In Crore)
1.	2019-20			
2.	2020-21			
3.	2021-22			
Total				
Total in Words				
Average				
Average in Words				

Note:

- Certificate from Statutory Auditor certifying Balance sheet and P&L statement only for all three years to be attached with signature and seal of chartered accountant.
- Values entered in words will be treated as final.

Signature with Seal of the Chartered Accountant

Signature with Seal of the Bidder

ANNEXURE-VI

Details of Projects Completed During Last 5 years

Bid No.:
Date of opening of Bid:
Time:
Name of the Bidder:

S.No	Name of Client	Name of the Project and brief description	Value (Exc Tax)	Date of award	Date of Completion	Current Status and duration of maintenance period for ongoing project	Name of Contact Person and other details
1.							
2.							
3.							
4.							
5.							
6.							
7							
8							

Signature with seal

Annexure VII

List of Orders Executed for Govt. Organizations / Institutes in India or Globally

List of Government Organizations for whom the Bidder has undertaken such work during last three years (must be supported with work orders)			
Name of the organization	**Year of Procurement**	**Total No. of Tablets**	**Name of Contact Person and other details**

Signature of Bidder

Name: _____

Designation: _____

Organization Name: _____

Contact No. : _____

ANNEXURE-VIII

Power of Attorney

Know all men by these presents, we…… (name of bidder and address of the registered office) do hereby constitute, nominate appoint and authorize Mr./Ms……..son/daughter/wife of …….. and presently residing at…….., who is presently employed with /retained by us and holding position of…….as our true and lawful attorney
(hereinafter referred to as the "Authorized Representative") to do in our name and on our behalf, all such acts, deeds and things are as necessary or required in connection with or incidental to submission of our proposal for and selection as the <project title> for the <name of the client>……project, proposed to be developed by the
…….. (the "client") including but not limited to signing and submission of all applications, proposals and other documents and writings, participating in pre bid and other conferences and providing information /responses to the client, representing us in all matters before the Client, signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the client in all matter in connection with or relating to or arising out of our Proposal for the said project /or upon award thereof to us till the entering into of the Agreement with the client.
AND, we do hereby agree to ratify and confirm all acts, deeds and things lawful done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this power and Attorney and that all acts, and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

[IN WITNESS WHEREOF WE……THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON
THIS …….. DAY OF …….. 2019.
For …… (Name and registered address of client)
(Signature, name, designation, and address)

Witness

1. (Signature, name and address)

2. (Signature, name and address)

Notarized

Accepted

…….

(Signature, name, designation, and address of the attorney)

Notes:

1. The mode of the execution of the power of Attorney shall be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required the same should be under seal affixed in accordance with the required procedure.

2. Wherever required, the applicant should submitted for verification the extract of the charter documents and other documents such as a resolution/Power of Attorney in favor of the person executing this Power of Attorney for delegation of power hereunder on behalf of the applicant.

3. For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power and Attorney is being issued. However, the Power of Attorney provided by the applicants from countries that have signed The Hague Legislation Convention, 1961 are not required to be legalized by the Indian Embassy it is carries a conforming Apostle certificate.

ANNEXURE-IX

LETTER OF BID SUBMISSION

To
Chief General Manager (DES),
EdCIL (India) Limited,
EdCIL House, 18A, Sector- 16A,
NOIDA- 201 301 (U.P)

SUBJECT- Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius

-Submission of Bid -

Sir,

Having examined the details given in Press Notice, Notice Inviting Bid & Bid Document for the above work, I/we hereby submit the relevant information.

1. I/We hereby certify that all the statements made and information supplied in the enclosed form _____ and accompanying statements are true and correct.
2. I / we certify that we have not changed/altered any word/sentence or any figure in number/s or words appearing the original tender document uploaded by EdCIL on the designated web page for e-tendering. In case, if a fraudulent activity is found at any stage between tender submission to final closure of the tender/contract, our candidature/bid/contract shall be immediately cancelled and EMD/Performance security/ security deposit along with the due amount towards the work executed or advance shall be forfeited. EdCIL will not entertain any claim or entertain any reason for this intentional act. EdCIL may go for the legal action against the bidder for recovering any one or all damages caused to EdCIL or its client on this account.

3. I/We have furnished all information and details necessary for eligibility and have no further pertinent information to supply.

4. I/We submit the requisite **certified solvency certificate** and authorize the EdCIL to approach the Bank issuing the solvency certificate to confirm the correctness thereof. I/We also authorize EdCIL to approach individuals, employers, firms and corporation to verify our competency and general reputation.

5. I/We submit the following **certificates** in support of our suitability, technical knowledge and capability for having successfully completed the following works:

S.No.	Name of Work	Certificate From

6. Earnest Money Deposit amounting to Rs. ---------- in the form of DD/Pay Order No. ---------- dated ---------- issued by ---------- Bank is submitted.

7. Demand Draft of Rs. _____ towards Bid document cost.: If applicable

Enclosures:

Date of Submission :

ANNEXURE – X

Bank Guarantee towards Bid Security (EMD)

Bank Guarantee No._____

To,
EdCIL (India) Limited
EdCIL House, 18 A,
Sector-16 A NOIDA – 201301 (U.P.), India

Whereas ..... (here in after called "the Bidder") has submitted its Bid dated .....(Date) in response to the RFP No:..... for **Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius** (here in after called "the Bid")

KNOW ALL MEN by these presents that We .... having our registered office at..... (hereinafter called the "Bank") are bound onto EdCIL India Limited, Noida (hereinafter called "EdCIL") in the sum of ..... for which payment well and truly to be made to the said EdCIL itself, its successors and assignees by these presents.

The conditions of these obligations are:

1. If the Bidder withdraws its Bid during the period of Bid validity or
2. If the Bidder, having been notified of the acceptance of its Bid by EdCIL

during the period of Bid validity:
i. fails or refuses to execute the Agreement form if required; or
ii. fails or refuses to furnish the performance security, in accordance with the Bid requirement

We undertake to pay EdCIL up to the above amount upon receipt of its first written demand, without EdCIL having to substantiate its demand, provided that in its demand EdCIL will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to (Date) and any demand in respect thereof should reach the Bank not later than the above date.

Dated: the Day of for

(indicate the name of bank official)
Witness
1.
2.

Signature of Banks Authorized

(Name)_____
Designation with Code No. ---------
Full Address----------

ANNEXURE XI

PERFORMANCE BANK GUARANTE FORMAT

Name of the Bank: _____

To
EdCIL (India) Limited
EdCIL House, 18 A, Sector-16 A
NOIDA – 201301 (U.P.)

In consideration of the EdCIL acting through _____(Designation & address of Contract Signing Authority), (hereinafter called "The EdCIL (India) Ltd") having agreed under the terms and conditions of agreement/ Contract Acceptance letter No. _____ Dt :_____ Made between _____ (Designation & address of contract signing Authority) and _____ (here in after called "the said Agency" for the work _____ (here in after called "the said agreement") having agreed for submission of a irrevocable Bank Guarantee Bond for _____ (_____ only) as a performance security Guarantee from the Agency for compliance of his obligations in accordance with the terms & conditions in the said agreement.

1. We _____ (Indicate the name of the Bank) hereinafter referred to as the Bank, undertake to pay to the EdCIL (India) Ltd an amount not exceeding _____ (_____ only) on demand by the EdCIL (India) Ltd.

2. We _____ (Indicate the name of the bank, further agree that (and promise) to pay the amounts due and payable under this guarantee without any demur merely on a demand from the EdCIL (India) Ltd through the Chief General Manager (DES), EdCIL (India) Ltd, Noida or _____ (Designation & Address of contract signing authority), stating that the amount claimed is due by way of loss or damage caused to or would be caused or suffered by the EdCIL (India) Ltd by reason of any breach by the said Agency of any of the terms of conditions contained in the said agreement or by reason of the Agency failure to perform the said agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding _____ (_____ Only).

3. (A) We _____ (indicate the name of Bank) further undertake to pay to the EdCIL (India) Ltd any money so demanded notwithstanding any dispute or dispute raised by the Agency in any suite or proceeding pending before any court or Tribunal relating to liability under this present being absolute and unequivocal.

   (B) The payment so made by us under this Performance Guarantee shall be a valid discharge of our liability for payment there under and the Agency shall have no claim

against us for making such payment.

4. We _____ (Indicate the name of bank) to further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said agreement and that it shall continue to be enforceable till all the dues of the EdCIL (India) Ltd under or by virtue of the said agreement have been fully paid and its claims satisfied or discharged by _____ (Designation & Address of contract signing authority) on behalf of the EdCIL (India) Ltd, certify that the terms and conditions of the said agreement have been fully and properly carried out by the said Agency and accordingly discharges this guarantee.

5. (a) Not withstanding anything to the contrary contained herein the liability of the bank under this guarantee will remain in force and effect until such time as this guarantee is discharged in writing by the EdCIL (India) Ltd or until (date of validity/ extended validity) whichever is earlier and no claim shall be valid under this guarantee unless notice in writing thereof is given by the EdCIL (India) Ltd within validity/ extended period of validity of guarantee from the date aforesaid.

   (b) Provided always that we _____ (indicate the name of the Bank) unconditionally undertakes to renew this guarantee or to extend the period of guarantee form year to year before the expiry of the period or the extended period of the guarantee, as the case shall be on being called upon to do so by the EdCIL (India) Ltd. If the guarantee is not renewed or the period extended on demand, we _____ (indicate the name of the Bank) shall pay the EdCIL (India) Ltd the full amount of guarantee on demand and without demur.

6. We _____ (indicate the name of Bank) further agree with the EdCIL (India) Ltd that the EdCIL (India) Ltd shall have the fullest liberty without our consent and without effecting in any manner out of obligations hereunder to vary any of the terms and conditions of the said contract from time to time or to postpone for any time or from time to time any to the powers exercisable by the EdCIL (India) Ltd against the said Agency and to forbear or enforce any of the terms and conditions of the said agreement and we shall not be relieved from our liability by reason of any such variation, or extension being granted to the said Agency for any bearance act or omission on the part of the EdCIL (India) Ltd or any indulgence by the EdCIL (India) Ltd to the said Agency for by any such matter or thing whatsoever under the law relating to sureties for the said reservation would relive us from the liability.

7. This guarantee will not be discharged by any change in the constitution of the Bank or the Agency.

8. We, _____ (indicate the name of the Bank) lastly undertake not to revoke this guarantee except with the previous consent of the EdCIL (India) Ltd in writing.

9. This guarantee shall be valid up to (Date of Completion plus 90 Days). Unless extended on demand by EdCIL (India) Ltd. Notwithstanding anything to the contrary contained hereinbefore, our liability under this guarantee is restricted to Rs……..

(Rs……..only) unless a demand under this guarantee is made on us in writing on or before…….. we shall be discharged from our liabilities under this guarantee thereafter.

Dated: The Day of For
(indicate the name of bank)

Signature of Banks Authorized official
(Name)_____
Designation with Code No. ---------
Full Address----------

Witness

1
2.

ANNEXURE-XII

PROFORMA PRE CONTRACT INTEGRITY PACT

GENERAL

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on ___ day of the month of …. 2023, between, on one hand, acting through Shri/Smt. _____, Designation, EdCIL (India) Limited (hereinafter called the "BUYER"/ "EdCIL" interchangeably, which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/s _____ represented by Shri _____, Chief Executive Officer (hereinafter called the "BIDDER/Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the EdCIL proposes to procure services towards **"Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius**".

For its clients and BIDDER/Seller is willing to offer the said services and related items as referred to in the Bid document No. **EdCIL/DES/Mauritius/EDLP/2023/01** Dated …….. 2023.

WHEREAS the BIDDER is a private company /public company / Government undertaking / partnership / registered expert agency, constituted in accordance with the relevant law in the matter and the EdCIL is a Public Sector Undertaking under Ministry of Education performing its functions.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:

Enabling the EdCIL to obtain the desired services as referred to in the Bid document No. **EdCIL/DES/Mauritius/EDLP/2023/01** dated ……2023 at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement and Enabling BIDDERs to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them

that their competitors will also abstain from bribing and other corrupt practices and the EdCIL will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the EdCIL

1.1 The EdCIL undertakes that no official of the EdCIL, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BUYER will, during the pre-contract stage, treat all BIDDERs alike, and will provide to all BIDDERs the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDERs.

1.3 All the officials of the EdCIL will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the EdCIL with full and verifiable facts and the same is prima facie found to be correct by the EdCIL, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings shall be initiated by the EdCIL and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the EdCIL the proceedings under the contract would not be stalled.

3. Commitments of Bidders

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

3.1 The BIDDER will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL, connected directly or indirectly with the bidding process, or to any person,

organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

3.2 The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the EdCIL or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.

3.3 Bidders shall disclose the name and address of agents and representatives and Indian BIDDERs shall disclose their foreign principals or associates.

3.4 BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.

3.5 The BIDDER further confirms and declares to the EdCIL that the BIDDER is the original manufacturer/integrator/authorized government sponsored export entity and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the EdCIL or any of its functionaries, whether officially or unofficially to the award to the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation, as the case shall be for satisfactory performance of the proposed terms of Bidder.

3.6 The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the EdCIL or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

3.7 The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

3.8 The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

3.9 The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the EdCIL as part of the

business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

3.10 The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

3.11 The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

3.12 If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of the EdCIL, or alternatively, if any relative of an officer of the EdCIL has financial interest / stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of Bid.

3.13 The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the EdCIL.

4. PREVIOUS TRANGRESSION

4.1 The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this integrity pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the bid process.

4.2 The BIDDER agrees that if it makes incorrect statement on this subject. BIDDER can be disqualified from the Bid process or the contract, if already awarded, can be terminated for such reason.

5. EARNEST MONEY DEPOSIT

5.1 While submitting Technical bid, the BIDDER shall deposit an amount of Rs. 19,00,000/- as Earnest Money with the EdCIL through) in form of Bank Guarantee from a Nationalised Bank in India/ Demand Draft. in favour of EdCIL (India) Limited.

5.2 The instrument for Security Deposit made shall be valid up to the specified period and the bidder shall be liable to keep the said instrument valid for such extended period as the case shall be for satisfactory performance of the terms of Bidder above referred till the complete conclusion of the contractual obligations to the

complete satisfaction of both the BIDDER and the EdCIL, including O&M period, whichever is later.

5.3 In case of the successful BIDDER a clause would also be incorporated in the Article pertaining of Performance Bond in the corresponding Contract governing such agreement that the provisions of Sanctions for Violation shall be applicable for encashment of Performance Bank Guarantee deposited towards forfeiture of said amount in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing such sanction.

5.4 No interest shall be payable by the EdCIL to the BIDDER on Earnest Money Deposit for the period of its currency.

6. SANCTIONS FOR VIOLATIONS

6.1 Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle the EdCIL to take all or any one of the following actions, wherever required:

i. To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.

ii. The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (Bank Guarantee) (after the contract is signed) shall stand forfeited either fully or partially, as decided by the EdCIL and the BUYER (EdCIL) shall not be required to assign any reason therefore.

iii. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

iv. To recover all sums already paid by the EdCIL, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR as the case shall be. If any outstanding payment is due to the BIDDER from the EdCIL in connection with any other contract for any other stores or on any account whatsoever and by whatsoever name called, such outstanding payment could also be utilized to recover the aforesaid sum and interest thereto.

v. To encash the advance bank guarantee and performance bond/warranty bond, if

furnished by the BIDDER, in order to recover the payments, already made by the EdCIL, along with interest.

vi. To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to the EdCIL resulting from such cancellation/rescission and the EdCIL shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.

vii. To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which shall be further extended at the discretion of the EdCIL.

viii. To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.

ix. In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the EdCIL with the BIDDER, the same shall not be opened.

x. Forfeiture by way of encashment of Performance Bond in case of a decision by the EdCIL to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

6.2 The EdCIL will be entitled to take all or any of the actions mentioned at Para 6.1(i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of any offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the EdCIL to the effect that a breach of the provisions of this Pact has been committed by the BIDDER shall be final and conclusive on the BIDDER. However, an Independent Monitor(s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7. INDEPENDENT MONITORS

7.1 An Independent monitor (s) shall be appointed by EdCIL, in case of breach of the provisions of the pact.

7.2 The task of the Monitors shall be to review independently and objectively,

whether and to what extent the parties comply with the obligations under this Pact.

7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

7.4 Both the parties accept that the Monitors have the right to access all the documents relating to the project / procurement, including minutes of meetings.

7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the EdCIL.

7.6 The BIDDER(s) accept that the Monitor has the right to access without restriction to all Project documentation of the EdCIL including that provided b the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Sub-bidders. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Sub-bidder(s) with confidentiality.

7.7 The EdCIL will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

7.8 The Monitor will submit a written report to the designated Authority of BUYER/Secretary in the Department/within 8 to 10 weeks from the date of reference or intimation to him by the EdCIL / BIDDER and, shall the occasion arise, submit proposals for correcting problematic situations.

8. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the EdCIL or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. LAW AND PLACE OF JURISDICTION

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the EdCIL.

10. **OTHER LEGAL ACTIONS**

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that shall follow in accordance with the provisions of the extant law in force

11. **VALIDITY**

11.1 The validity of this Integrity Pact shall be governed by the terms of the Bid No. EdCIL/DES/Mauritius/EDLP/2023/01 towards complete execution of the contract to the satisfaction of both the EdCIL and the BIDDER/Seller, including O&M period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract awarding the Bidder with successful bidder.

11.2 Shall one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

12. The parties hereby sign this Integrity Pact at _____ on _____.

EdCIL (India) Limited	BIDDER
Name of the Officer :	CHIEF EXECUTIVE OFFICER
Designation:	
Witness:	Witness:
1._____	1. _____
2._____	2. _____

(The Pre Contract Integrity Pact shall be modified based in line with the conditions of the Bid Documents).

Annexure XIII

Manufacturer (OEM) Authorization Form

No. _____ dated _____

To

Dear Sir/Madam:

Bid No. _____

We _____ who are established and reputed manufacturer of _____ (name and description of goods offered) having factories at _____ (address of factory) with factory registration no. ---------- do hereby authorize M/s_____ (Name and address of Agent) to submit a bid, and sign the contract with you for the goods manufactured by us against the above bid.

We hereby extend our full warranty as per the required conditions of Contracts, for the goods and services offered for supply by the above bidder against this Invitation for Bid. We further certify that we shall support vendor with all related spares and maintenance during the entire contract period including the period of warranty/AMC and we also declare that the product proposed in this contract will not be end of life till the contract period.

Yours faithfully,

(Name):_____

(Name of manufacturers):_____

Note: This letter of authority should be on the letterhead of the manufacturer or OEM and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.

Annexure XIV

Tender Compliance Sheet

S. No.	Description	Yes/No with Page No.
1.	BID SECURITY(EMD) Whether the bidder has attached the Bid Security as per format of the Bid Security form?	
2.	Amount of Bid Security (EMD) as per bid requirement or not?	
3.	Form in which Bid security (EMD) enclosed (Bank Guarantee/Demand Draft).	
4.	Date of issue of Demand Draft for EMD	
5.	Validity of the Demand Draft (if submitted) 90 days from submission of bid or not?	
6.	Bid validity 180 days or not?	
7.	Legal Status/ Constitution of bidder (any document & partnership deed etc.)	
8.	Whether the bidder has quoted for all the items in the Schedule?	
9.	Whether price as per Financial Bid quoted or not?	
10.	Whether Project Timeline as per bid agreed or not?	
11.	Payment terms as per bid agreed or not?	
12.	Undertaking as per **Annexure-III** or not?	
13.	A brief write-up, backed with adequate data, explaining his available capacity and experience (both technical and commercial) for the above said work is attached or not?	

S. No.	Description	Yes/No with Page No.
14.	Letter of proposal signed and enclosed with the bid offer	
15.	Signed copy of Pre-contract integrity pact	
16.	Letter of Bid submission	
17.	Signed copy of the tender document and any corrigendum submitted	
18.	Power of Attorney	
19.	Declaration Sheet	
	Pre-qualification Criteria	
20.	The Bidder should be registered under Companies Act, 1956 and 2013 in India and should have been in operation in India for at least last 5 years as on the date of submission of the bid. Consortium of companies/ firms is not allowed.	
21.	The Bidder/OEM should have Supplied, Commissioned and Maintained minimum quantity of 30,000 nos. of Tablets/Laptops in India or Globally in any Govt. department/ institutes in the last five years executed as on date of submission of bid. And The Bidder should have Supplied, Commissioned and Maintained minimum quantity of 11,000 nos. of Tablets/Laptops in India or Globally in single project/work order in any Govt. department/ institutes in the last five years executed as on date of submission of bid.	

S. No.	Description	Yes/No with Page No.
22.	The Bidder should have an average annual turnover of at least INR 100 Crores from IT/ ITES services in similar nature of works during the last three financial years i.e. 2019-20, 2020-21 & 2021-22 with net profit and positive net-worth. **For MSME/Startup** The Bidder should have an average annual turnover of at least INR 80 Crores from IT/ ITES services in similar nature of works during the last three financial years i.e. 2019-20, 2020-21 & 2021-22 with net profit and positive net-worth.	
23.	The bidder should possess ISO 9001, ISO 20000, ISO 27001 as on the date of submission of bid.	
24.	The bidder shall be a registered company in India with valid GST Registration and PAN number allotted by the respective authorities.	
25.	Mandatory Undertaking As on Date, the bidder should: • Not be insolvent • Not have been convicted of any criminal offence. • Not Have been blacklisted by any Central Government/ State Government/PSU/Government Bodies/Autonomous Bodies/Private Sector	
26.	The bidder should submit valid undertaking letter from the OEM for Hardware and System Software confirming following: • OEM(s) of the proposed product(s) shall provide support including spares, updates, patches, security patches, fixes, bug fixes, for the quoted products for the entire contract period and; •That the proposed products meet the technical & functional requirements & also products quoted are of the latest version / specification and are not nearing end of life.	
27.	The Authorized Signatory signing the Bid on behalf of the Bidder - should have the Power of Attorney duly authorized by the Board of Directors to sign the Bid.	

S. No.	Description	Yes/No with Page No.
28.	OEM Criteria OEM must be amongst the Top Five vendors in worldwide shipment of "Ultramobile (Basic and Utility Tablets) category"/Desktop/Laptops in last five (5) quarters in the Gartner/IDC report OR The OEM should be amongst the Top Five Tablet/Desktop/Laptops Vendors, in terms of Shipments or Market Share in last five (5) quarters in the Gartner/IDC report.	
29.	Product Specification Compliance	
30.	Product Regulatory Compliance as per ICTA, Republic of Mauritius	
31.	Tablet/learners device proposed to be supplied as per specifications should be available as a commercial off-the-shelf product. A sample of the proposed tablet/learners device, Projector and laptop should be submitted along with the bid.	

Annexure XV

Contract Form

THIS AGREEMENT made the ……. day of …... 2023 between ……..... EdCIL (Hereinafter called
"the Purchaser") of the one part and ……..... (Name & address of Successful bidder)
…….....
(Hereinafter called "the Successful bidder") of the other part:
"EdCIL" and "the Successful bidder" collectively referred to as "Parties" and individually as "Party".

PREAMBLE

1. WHEREAS EdCIL is a Central Public Sector Enterprise (CPSE) under the Ministry of Education, Government of India, offering consultancy and Project Management services in all areas of education and human resource development within India and Overseas as well, with expertise holding special relevance for the education sector in the developing world and its strength in tailoring solutions to match exacting ground realities, which speaks volumes of the organization's commitment to educational values. EdCIL seeks to meet social, economic, and cultural challenges through consulting services, technical assistance and strengthening the overall growth and development nationally and even beyond national boundaries with special focus on developing countries.
2. AND WHEREAS vide Tender Ref. No. EdCIL/DES/Mauritius/EDLP/2023/01 (hereinafter collectively "the Tender") EdCIL invited bids from eligible agencies for Selection of System Integrator for Supply, Commissioning of IT Hardware and Software Applications along with Maintenance Support Services for Primary Schools located in Republic of Mauritius

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and constructed as part of this Agreement, viz.,

[a] The Financial Bid submitted by the Bidder;
[b] The Scope of work defined ;
[c] The Terms & Conditions of the tender document
[d] The EdCIL's Notification of Letter of Award/ Work Order

3. In consideration of the payments to be made by the EdCIL to the Successful bidder as hereinafter mentioned, the Successful bidder hereby covenants with the EdCIL to provide the goods and services and to remedy defects herein in conformity in all respects with the provisions of the Contract.

4. The EdCIL hereby covenants to pay the Successful bidder in consideration of the provision of the goods and services and the remedying of defects therein, the Contact prices or such other sum as shall become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said …..... (For the EdCIL)
in the presence of ….....

Signed, Sealed and Delivered by the
said …..... (For the Successful bidder)
in the presence of ….....

*Note: The final agreement to be signed between EdCIL and Successful bidder will be finalized at the time of award of work.

Annexure XVI

FORM – A
DELIVERY CERTIFICATE

The items mentioned as per details given below, have been physically verified by way of opening the cartons/packing and verifying the machine/ equipment supplied and model of the Equipment/Items. It iscertifiedandacknowledgedthatthesamehavebeenreceivedatthis Institutioningoodcondition.

Sl. No.	Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Please make appropriate column, as per requirement.

The items as per details given below was/were received in damaged conditions and therefore are not acceptable. These damaged goods / equipment have been returned to the supplier and supplier is required to supply the new equipment in lieu of damage done.

Details of the Goods/Equipment received in objectionable condition

Sl. No.	Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Signature of Supplier or its representative
Name:_____
Designation: _____
Date: _____
Rubber Seal: _____

Signature of School Representative
Name:_____
Designation: _____
Date:_____
Rubber Seal of the institution

Verified byEdCIL representative

Signature: _____
Name: _____
Designation: _____
Date : _____

Annexure XVII

INSTALLATION CERTIFICATE

1. The following goods/equipment, supplied by the Supplier at this school have been successfully installed and commissioned by the Supplier.

Sl. No.	Zone	School Name	Description of Equipment	Serial No of Device	Make	Model	Quantity
1							

Note: 1.In case of need, a fresh form on these lines shall be prepared & issued by EdCIL.

Two copies of this certificate to be provided to Supplier.

Serial Number of devices has to be recorded in the certificate.

2. The Supplier has fulfilled his contractual obligations related to supply & installation of the
   - Projector mounted to the wall mount arrangement
   - Wifi Dongle Connected to the HDMI and USB port of the Projector
   - Projector is switched on and Wifi dongle home screen is displayed
   - Projector display is properly calibrated to the board

OR

3. The Supplier has not fulfilled his contractual obligation with regard to following.

   (Mention here deviation, if any, related to successful installation.)

   - _____
   - _____

Remarks:

_____

Signature of Supplier or its representative
Name:_____
Designation: _____
Date: _____
Rubber Seal: _____

Signature of School Representative
Name:_____
Designation: _____
Date:_____
Rubber Seal of the institution

Verified byEdCIL representative

Signature: _____
Name: _____
Designation: _____
Date : _____

Annexure XVIII

Equipment Specification Compliance

Projector Specification Compliance

S.No	Technical Specification Required		Bidder's Proposed Specifications	Compliance of Specification
1	Make & Model			
2	Display type	Short-throw DLP or better		
3	Brightness (ANSI lumens)	Minimum 3600 ANSI		
4	Native resolution (Horizontal x	Minimum 1280 x800WXGA		
5	Contrast Ratio	22000:1		
6	Wireless connectivity	The projector should be able to connect to a tablet/ Laptop through an integrated / External WiFi module with the following minimum configuration/specifications: CPU - Min 1.2 GHz DRAM - Min 512MB NAND – Min 256MB Power - DC 5V/1.5A Supporting OS - a. Windows OS 7 and later with Miracast support b. Mac OS X 10.2 and above with Mirror Screen support c. Android 9 above with Mirror Screen support Mirror Screen - Screen mirroring from mobile devices with Mirror Screen supported OS Frequency Band - 2.4G/5G supported Video Support - Max. 4K@30Hz video decode Output Resolution supported - 1280x720@60Hz/50Hz, 1920x1080@60Hz/50Hz, 4096x2160@30hz & 3840x2160@30Hz		
7	Wired connectivity	Must include standard cabling and accessories for set up		
8	Resolution Supported	VGA (640 x 480) to WUXGA (1920 x 1200)		
9	Selectable Aspect Ratio	16:10;16:9;4:3;Auto;Real		

10	Display Color	1.07 Billion or better		
11	Lamp type (metal halide, etc.)			
12	Lamp power (in watts)			
13	Lamp user replaceable (Yes/No)			
14	Throw Ratio	0.49 or better		
15	Screen Coverage			
16	Remote Control			
17	Computer/Laptop/Tablet Compatibility			
18	Video Compatibility (NTSC, PAL, SECAM)			
19	3D Compatibility	Frame Sequential; Frame Packing; Side by Side;Top Bottom		
20	Stereo Sound System			
21	HDMI	Min (x2),HDMI-1 (1.4a/HDCP1.4)		
22	Audio in/out (3.5mm Mini Jack)	2		
23	USB Type A and Type B	1 each		
24	Speaker	Should have inbuilt speaker of minimum 10 W x 1 RMS		
25	Wall Mounted and relevant standard accessories (Extensible Rod and other fixtures for ceiling mounting)	The base and arm have to be robust to avoid the projector bending. There should be the provision of tilting of the projector and cutout for cable management. The Wall mount should have the minimum following specifications: Length expandable: 2.5Ft to 4.5Ft Max. Load Capacity: 10Kgs Outer & Inner Tube: Minimum of 18 Guage CR Tube Sheet metal: Minimum of 16 Guage CR Sheet Product Weight: Minimum of 2.5Kgs		
26	Dimensions (L*W*H)			
27	Weight			
28	Power Supply	Input voltage – 230 V +/- 6%. Single power for complete projector and		

29	HDMI Cable	HDMI Cable with the following minimum specifications: Length: Minimum 7.5 Mtrs Support: Minimum 1080P - 4K @ 30Hz Bandwidth: Minimum 10.2 Gb/s		
30	Electrical Connections and Accessories	British BS 1363 compliant - with Power Cable of Minimum of 3Mtrs in Length		
31	Projector lens			
32	Remote support	Wall support for remote to be fixed		
33	Project Logo	1. The Project LOGO/Information DOME Stickers should be pasted on the Projector. 2. The Project LOGO/Information along with the Projector Asset details should be available as an "Asset Information Board" and should be affixed in the classroom during installation. 3. A Non-scratchable Project LOGO/Information to be printed on the Remote Holder (Wall support for remote).		
34	Other Features			

Learner Device Specification Compliance

	Technical Specification Required		Bidder's Proposed Specifications	Compliance of Specification
1	Product End of Life	The proposed Tablet model End of Life should not be less than 2 year from the date of submission of the bid.		
2	Vendors / OEMs should be in TOP 5 list of the Gartner/IDC Report for the last 5 Quarters	Supported documents for the Gartner/IDC last (5) Quarters to be submitted.		
3	Make & Model			
4	Country of Manufacture			
5	Processor	Specify		
6	Processor Core	At least 8		
7	Processor Speed	Minimum 2.0GHz or better		
8	RAM capacity	Min 3GB or more		
9	Mass Storage Capacity (Internal)	Min 32 GB of internal storage or more		
10	Micro SD card slot	The tablet should have Micro SD card slot		
11	Blank Micro SD card	Minimum 64 GB or more		
12	Bluetooth	Version 5.0 or above		
13	WiFi	Need to be compliant with Wi-Fi 802.11 a/b/g/n/ac standards		
14	Support Dual Band	Should support dual band 2.4 GHz and 5 GHz		
15	Security	Ability to be secured with at least WPA/WPA2		
16	Display Technology	Display technology should be IPS/PLS LCD or better		
17	Screen size	10 inches to 12 inches		
18	Screen to body ratio	80% or better		
19	Resolution	Minimum 1920x 1200		
20	Multi-touch based input on screen	Should have multi-touch based input screen		
	Input Device			
21	Ports	At least 1 USB Type-C 2.0		
		Please Specify other ports		
22	Touchpad	Specify		
23	Battery Capacity (mAh)	Should have minimum 7000 mAh or better		

24	Battery Autonomy (in hours)	Should have minimum 12 hours		
25	Per 100 % charge	Should have minimum 12 hours		
26	Video Streaming at 100 % charge	Should be able to operate for minimum 3 hours		
27	Web Browsing at 100 % charge	Should be able to operate for minimum 5 hours		
28	e-book reading at 100 % charge	Should be able to operate for minimum 6 hours		
29	Built in Speakers	Tablet must have dual built in speakers		
30	Built-in Microphone	Tablet must have built in microphone		
31	Integrated Camera	Minimum Front Camera - 5.0MP & Minimum Rear Camera - 8.0MP with Flash		
32	Headsets (not ear plug type)	Stereo for both right and left channels		
		(not Monaural)		
		Microphone input not needed		
		Wired with standard Braided cable of 60 cm		
		No volume control needed		
		3.5 mm L-Shape jack entry for headset		
		Adjustable headband for students		
		Spongy ear-pots, not on-ear model		
		Single piece plastic housing, use of metal assembles is not recommended		
		Simple and classic headphone model Branding		
		Project information to be printed on the Headset		
33	Tablet keyboard	The keyboard should not require additional charging		
34	Tablet Charging	It is mandatory to have the tablet along with keyboard can be placed together in rack charger for charging		
35	Serial Number	The serial number should be on the Tablet should be provided by the OEM on the		

		Tablet device & also should visible in the OS settings.		
36	Project Logo	TABLET: 1. Non-Scratchable Project LOGO/Information on the back-side of the Tablet. 2.Project LOGO/Information on the Boot Screen on starting of the Tablet. PROTECTIVE CASE: 1.ProjectLOGO/Information should be embossed on one side of the Protective Case. 2.ProjectLOGO/Information should be printed on other side of the Protective Case. KEYBOARD: 1. Non-scratchable LOGO/Information printing on the Keyboard HEADSET: 1. Non-scratchable Project LOGO/Information should be printed on the Ear pots.		
37	Operating System	Latest compatible version of any of the following: Android/iOS/Windows In case of Windows, MOETEST will provide licenses. (Please refer to Shape the Future letter of eligibility for MOETEST)		
38	Documentation language for softwares and user manuals	English		
39	Antivirus with Antimalware features	The proposed licenses for antivirus with antimalware features should be valid for 3 years from the date of commissioning. This should be supported by documentary evidence.		
40	Browser	Must have free version of browser pre-installed in the tablet		

41	Classroom Management Software	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for the next 3 years. The CMS will integrate the following features. - The CMS will provide the option to create three types of assessments namely, a. SUBJECTIVE, b. TRUE FALSE, & c. MULTIPLE CHOICE Questions. - The CMS will provide the facility to integrate the type of fonts for Languages as per the fonts suggested by MoETEST. - The CMS will provide the option to upload additional resources by the Teachers and share them with respective students. - The CMS will provide analytics reports to the Teachers to track the student learning hours, and assessment-related activities. - The CMS will provide a feature to push schedule-based assessments to the learner's device		
42	Preloaded Applications	The following indicative applications to be pre-loaded 1. PDF Reader 2. ePub Reader 3. basic drawing tool 4. Scratch Junior 5. Scratch 3.0 6. Open Office 7. File Explorer 8. Windows movie maker if OS is Windows or similar alternatives on other OS		
		All the above software need to be free, for which no further license will be required		

43	Learning Content	Each tablet need to be pre-loaded with learning content. Subsequent updates should be offline or online. Contents will be made available for upload from a centralized site. The learning content will be provided by MOETEST.		
44	Content Update	Offline or Centralised cloud-based automatic updates		
45	Drop Resistance	The Tablet excluding the cover should be drop resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)		
46	Water Resistance	The Tablet Computer should be water resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)		
47	Tablet Stand	The tablet should be provided with the ability to be positioned Horizontally on a table. This can be through an external or internal component.		
48	Shock Proof Protection	The device should be ruggedized as integral component or as separate external component (cover). The protective cover should be custom made for the proposed Tablet.		

		Project Logo: 1. Logo/information should be embossed on one side of the Protective Case. 2. Logo/information should be printed on other side of the Protective Case.		
49	Device Charging	Charging of device should be feasible with any cover on the Charging Cart/Cabinet.		
50	Screen Protection	There should be tamper proof glass on tablet screen with the following minimum specifications: Thickness: minimum of 0.3mm Hardness: minimum of 9H		
51	ISO 9001 :2008 certification	The tablet should comply with ISO 9001:2008 certification.		
52	Electrical Standards	Should be compliant with British BS 1363		
53	EPEAT Registration			
54	Energy Star rating			
55	EU Ecolabel compliance	State whether product is compliant with EU Ecolabel. If yes, specify type.		
56	Other certifications	FCC, CE/EU, RoHS, UL, BIS, TÜV Rheinland, Low Blue Light		
57	Other features proposed by supplier			

Tablet Charging Cart Specification Compliance

	Technical Specification Required	**Bidder's Proposed Specifications**	**Compliance of Specification**

1	Type	Rack Type Charging Station suitable for charging multiple no. of devices simultaneously		
2	Make & Model			
3	Suitable for charging of Mobile Devices	Tablet		
4	Maximum size of the device that can be accommodated (cm)	26		
5	Number of devices which can be accommodated in the station for charging	20		
6	Number of Charging Socket Outlet	20		
7	Type of Socket outlet	Standard		
8	Rating of the Socket Outlet used	5 Ampere / 6 Ampere		
9	Number of Pins in the Socket Outlet	5		
10	Conformity of the Socket Outlet to IS/BS	IS :1293 / 2005 for Standard		
11	Socket Outlet -ISI Marked (For Standard)	NA for Universal		
12	Socket Outlet -CE Marking (For Universal)	No		
13	Number of Input Plug used to connect with the power	1		
14	Rating of the Input Plug used	15 Ampere / 16 Ampere		
15	Number of the Pins in the Input Plug	3		
16	Conformity of the Input Plug to IS/BS	IS :1293 / 2005 for Standard		
17	Input Plug -ISI Marked (For Standard)	NA for Universal		

18	Input Plug -CE Marking (For Universal)	No		
19	Total Number of Switches used	3		
20	Rating of the Switch used	5 Ampere / 6 Ampere		
21	Conformity of the switches to IS/BS	IS : 3854 / 1997		
22	Switch -ISI Marked	Yes		
23	Length of Power Cord provided (Meters)	1.5		
24	Conformity of Power Cord to IS/BS	BS : 1363		
25	Power Cord -ISI Marked	NA		
26	Power Cord -CE Marked	Yes		
27	Timer to pre define the Auto On-Off of tablets by the user	Yes		
28	Surge Protection through Electrical Circuit (MCB) to protect the device	Yes		
29	Electrical Circuit (MCB) -ISI Marked to IS/IEC 60898-1:2002	Yes		
30	Over Voltage Current Protection	Operating Voltage: 165-260VAC, load Current: upto 28A, Triping time: >20ms, Surge supression: upto 4KV, Voltage Containment: 440VAC		
31	Independent Control Switch for each Compartment	Yes		
32	Ventilation provided in the side walls of the enclosure	Yes		
33	Number of Cooling Fans used to exhaust the heat generated during	2		

	charging of devices			
34	Fans Operation	Timer should control fans separately		
35	Earthing Provided	Yes		
36	Power Supply	230 V,AC +/-6%, 50 Hz		
37	Power On LED Indicator	No		
38	Flexible copper cables are used for wiring and connections are conforming to IS/BS (All cables must comply to BS or equivalent standards)	Yes		
39	**Enclosure Details**			
40	Enclosure Material	Wooden Polymer (Heavy duty)		
41	Thickness of the Enclosure (mm)	12		
42	Number of Compartments in the Rack	2		
43	Maximum Width of Charging compartment (cm)	65		
44	Number of devices can be accommodated in one compartment	10		
45	Device Loading Facility	Front Loading		
46	Door Lock Availability in the Charging Station	Front and Back both With internal and external lock mechanism		
47	Number of Partitions/docks available in each compartment	10		
48	Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging	Castor wheels with minimum specifications: Total: 4 Wheels		

		Minimum 2 Wheels with Brakes (Front Wheels) Minimum Diameter of 50mm Ruggedly constructed with double ball bearing to take load. Each Wheels should take a minimum load of 35Kgs		
49	Wheels / Casters to be used for easy movement of Charging Rack	Yes (Heavy duty)		
50	Water Proof Enclosure	Yes		
51	Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite	Yes		
	Miscellaneous			
52	Overall Dimensions (L x W xH) (cm x cm x cm)	610X570X800		
53	Weight (Kilograms)	65 (maximum)		
54	Minimum Operating Temperature (Degree C)	-20		
55	Maximum Operating Temperature (Degree C)	49		
56	Minimum Operating Humidity (%RH)	33		
57	Maximum Operating Humidity (%RH)	85		
58	RoHS Compliance	Specify		
59	Other Certifications available	Specify		
60	Protective Switchgears shall comply to EU Standard or its equivalent.			

61	Cable lugs/terminals and connectors should be of appropriate rating.			
62	Danger notice sign should be fixed on the Cart.			
63	Project Logo	1. The Project LOGO/Information should be printed on the Electrical Panel of the Rack Charger. 2. The Project LOGO/Information DOME Stickers should be pasted on the Front Doors of the Rack Charger. 3. Electrical Circuit diagram sticker should be available on the inner side of the back door. 4. Relevant Electrical & Usage precaution stickers should be available on the Rack Charger.		

Teacher Device Specifications Compliance

S.No	Technical Specification Required		Bidder's Proposed Specifications	Compliance of Specification
1	Make & Model	Yes and specify		
2	Country of Manufacture	Yes and specify		
3	Vendors / OEMs should be in TOP 5 list of the Gartner/IDC Report for the last 5 Quarters	Supported documents for the Gartner/IDC last (5) Quarters to be submitted.		
4	PROCESSOR			
5	Processor	At least Intel Core i5 (12th Generation) with Turbo Frequency of 4.4 GHz or higher		
6	Processor Cache	Minimum 8 MB Cache		

7	RAM Capacity	Minimum of 8GB RAM		
8	RAM expandable to	Minimum 1-DIMM slot to support upto 16 GB		
	COMMUNICATIONS			
9	- USB port	Minimum 3 (At least 1 USB 3.0 port)		
10	- Ethernet port(10/100/1000 Base T)	Min 1		
11	- WiFi certified wireless LAN card for connectivity to WiFi certified access point (IEEE 802.11n with backward compatibility)	Yes		
12	HDMI Port	Yes		
	INPUT DEVICES			
13	Pointing Device	Yes, Touchpad		
14	Mouse	Yes		
	MASS STORAGE			
15	Internal Hard Disk	Min 1 TB		
	DISPLAY			
16	- Display	Colour		
17	- Technology (Dual Scan, TFT, ...)	LED or better		
18	- Screen size (inch)	Min 14"		
19	- Battery Autonomy (in hours)	Specify		
	STANDARD SOFTWARE			
20	The Ministry will provide the successful Bidder with their volume License Key to install Windows 10 Education	Licenses for Windows 10 Education will be provided.		
21		Windows Media Kit or Recovery CD or any other acceptable alternative to be provided		
22		Appropriate mechanism to certify genuineness of software to be provided		
23	Microsoft Office 2019 (or Latest) (including Word, Excel, Powerpoint, Outlook,…)	Yes, Preinstalled. Licenses will be provided.		
	ANTIVIRUS AND ANTISPYWARE			

24	Antivirus Software	SOPHOS Antivirus & Antispyware pre-installed with THREE (3) years maintenance and upgrade (Virus definitions and antivirus software) Threat Protection - Anti-Malware, Web Security, URL Filtering, HIPS, Firewall, Active Directory Defence, PUA Blocking, Application Control Advanced Threat Protection - Behaviour Analytics, Root Cause Analysis Endpoint Controls - Application Control, Device & Port Control, Application Vulnerability Management, Data Loss Prevention Device Configuration Management – Windows, Linux Integrations - Patch Management, Threat Intelligence, SIEM, Endpoint Management		
	MULTIMEDIA			
25	- Speakers (in-built)	Yes		
26	- microphone(in-built)	Yes		
27	- Integrated Camera	Yes		
28	- 3. 5mm Jack	Headphone / microphone combo jack (3.5mm)		
29	CLASSROOM MANAGEMENT SYSTEM			
30	Classroom Management System on Teacher Device	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years. The CMS will integrate the following features. - The CMS will provided option to create three types of assessments namely, a. SUBJECTIVE, b. TRUE FALSE, & c. MULTIPLE CHOICE Questions. - The CMS will provide facility to integrate the type of fonts for Languages as per the fonts suggested by MoETEST. - The CMS will provide option to upload additional resources by the Teachers and shared to respective students.		

		- The CMS will provide analytics reports to the Teachers to track the student learning hours, assessment related activities. - The CMS will provide feature to push schedule based assessments to the learner's device - Training need to be provided on the CMS		
	GREEN IT			
31	Energy Star Compliant	Yes		
32	EPEAT/EU Ecolabel Registered	Yes (If EPEAT, State Level)		
33	Other Features Proposed By Supplier	Yes, Specify		
34	Other certifications	BIS,UL, FCC Compliance		
	MISCELLANEOUS			
35	ISO 9001:2008/ ISO 9001:2015 certification (Non-submission of certificate may entail elimination of the proposal)	Yes		
36	- Carry Case	Laptop Bag / Carry Case: 100% Polyester Minimum of 24L capacity Minimum of (2) compartments Ventilated back mesh padding with padded shoulder straps The padded compartment should fit the proposed Laptop Adjustable shoulders Laptop compartment has velcro closure Name Tag/Holder to be stitched on the Laptop Bag		
37	- Dimensions (W/L/H) (in cm)	Specify		
38	- Weight (in Kg)	Specify		
39	- Electrical connections	British BS 1363		
40	- Project Logo	1. The Projector coloured Logo/ Information to be pasted on the Laptop. 2. A non-scratchable coloured Logo/ Information to be printed on the Laptop Bag.		

Annexure XIX

Equipment Pre-Dispatch Inspection

All Test criteria need to be assessed with respect to compliance and the specification submitted by bidder in the proposal. Pre Dispatch Inspection will not pass any item which even if meets the compliance but deviates from the specification submitted by the bidder during proposal submission.

With aforesaid clause, test criteria will imply –
During pre-dispatch inspection, the equipment under test must satisfy both the following conditions

1. Actual result should comply with test criteria

2. Actual result should match with the specification submitted by the bidder as part of the proposal submission

Projector Inspection Form

S.No	Technical Specification Required		Test Criteria (Bidder's Proposed Specs)	Actual Result	Test Outcome (Pass/Fail)
1	Make & Model				
2	Display type	Short-throw DLP or better			
3	Brightness (ANSI	Minimum 3600 ANSI			
4	Native resolution	Minimum 1280 x800WXGA			
5	Contrast Ratio	22000:1			

6	Wireless connectivity	The projector should be able to connect to a tablet/ Laptop through an integrated / External WiFi module with the following minimum configuration/specifications: CPU - Min 1.2 GHz DRAM - Min 512MB NAND – Min 256MB Power - DC 5V/1.5A Supporting OS - a. Windows OS 7 and later with Miracast support b. Mac OS X 10.2 and above with Mirror Screen support c. Android 9 above with Mirror Screen support Mirror Screen - Screen mirroring from mobile devices with Mirror Screen supported OS Frequency Band - 2.4G/5G supported Video Support - Max. 4K@30Hz video decode Output Resolution supported - 1280x720@60Hz/50Hz, 1920x1080@60Hz/50Hz, 4096x2160@30hz & 3840x2160@30Hz			
7	Wired connectivity	Must include standard cabling and accessories for set up			
8	Resolution Supported	VGA (640 x 480) to WUXGA (1920 x 1200)			
9	Selectable Aspect	16:10;16:9;4:3;Auto;Real			
10	Display Color	1.07 Billion or better			
11	Lamp type (metal halide, etc.)				
12	Lamp power (in watts)				
13	Lamp user replaceable (Yes/No)				
14	Throw Ratio	0.49 or better			
15	Screen Coverage				
16	Remote Control				
17	Computer/Laptop/Tablet Compatibility				
18	Video Compatibility (NTSC, PAL, SECAM)				

19	3D Compatibility	Frame Sequential; Frame Packing; Side by Side;Top Bottom			
20	Stereo Sound System				
21	HDMI	Min (x2),HDMI-1 (1.4a/HDCP1.4)			
22	Audio in/out (3.5mm	2			
23	USB Type A and Type	1 each			
24	Speaker	Should have inbuilt speaker of minimum 10 W x 1 RMS			
25	Wall Mounted and relevant standard accessories (Extensible Rod and other fixtures for ceiling mounting)	The base and arm have to be robust to avoid the projector bending. There should be the provision of tilting of the projector and cutout for cable management. The Wall mount should have the minimum following specifications: Length expandable: 2.5Ft to 4.5Ft Max. Load Capacity: 10Kgs Outer & Inner Tube: Minimum of 18 Guage CR Tube Sheet metal: Minimum of 16 Guage CR Sheet Product Weight: Minimum of 2.5Kgs			
26	Dimensions (L*W*H)				
27	Weight				
28	Power Supply	Input voltage – 230 V +/- 6%. Single power for complete projector and			
29	HDMI Cable	HDMI Cable with the following minimum specifications: Length: Minimum 7.5 Mtrs Support: Minimum 1080P - 4K @ 30Hz Bandwidth: Minimum 10.2 Gb/s			
30	Electrical Connections and Accessories	British BS 1363 compliant - with Power Cable of Minimum of 3Mtrs in Length			

31	Projector lens				
32	Remote support	Wall support for remote to be fixed			
33	Project Logo	1. The Project LOGO/Information DOME Stickers should be pasted on the Projector. 2. The Project LOGO/Information along with the Projector Asset details should be available as an "Asset Information Board" and should be affixed in the classroom during installation. 3. A Non-scratchable Project LOGO/Information to be printed on the Remote Holder (Wall support for remote).			
34	Other Features				

Learner Device Inspection Form

	Technical Specification Required		**Test Criteria(Bidder's Proposed Specs)**	**Actual Result**	**Test Outcome (Pass/Fail)**
1	Product End of Life	The proposed Tablet model End of Life should not be less than 2 year from the date of submission of the bid.			
2	Vendors / OEMs should be in TOP 5 list of the Gartner/IDC Report for the last 5 Quarters	Supported documents for the Gartner/IDC for last (5) Quarters to be submitted.			
3	Make & Model				
4	Country of Manufacture				

5	Processor	Specify			
6	Processor Core	At least 8			
7	Processor Speed	Minimum 2.0GHz or better			
8	RAM capacity	Min 3GB or more			
9	Mass Storage Capacity (Internal)	Min 32 GB of internal storage or more			
10	Micro SD card slot	The tablet should have Micro SD card slot			
11	Blank Micro SD card	Minimum 64 GB or more			
12	Bluetooth	Version 5.0 or above			
13	WiFi	Need to be compliant with Wi-Fi 802.11 a/b/g/n/ac standards			
14	Support Dual Band	Should support dual band 2.4 GHz and 5 GHz			
15	Security	Ability to be secured with at least WPA/WPA2			
16	Display Technology	Display technology should be IPS/PLS LCD or better			
17	Screen size	10 inches to 12 inches			
18	Screen to body ratio	80% or better			
19	Resolution	Minimum 1920x 1200			
20	Multi-touch based input on screen	Should have multi-touch based input screen			
	Input Device				
21	Ports	At least 1 USB Type-C 2.0			
		Please Specify other ports			
22	Touchpad	Specify			
23	Battery Capacity (mAh)	Should have minimum 7000 mAh or better			
24	Battery Autonomy (in hours)	Should have minimum 12 hours			
25	Per 100 % charge	Should have minimum 12 hours			
26	Video Streaming at 100 % charge	Should be able to operate for minimum 3 hours			
27	Web Browsing at 100 % charge	Should be able to operate for minimum 5 hours			
28	e-book reading at 100 % charge	Should be able to operate for minimum 6 hours			
29	Built in Speakers	Tablet must have dual built in speakers			
30	Built-in Microphone	Tablet must have built in microphone			

31	Integrated Camera	Minimum Front Camera - 5.0MP & Minimum Rear Camera - 8.0MP with Flash			
32	Headsets (not ear plug type)	Stereo for both right and left channels			
		(not Monaural)			
		Microphone input not needed			
		Wired with standard Braided cable of 60 cm			
		No volume control needed			
		3.5 mm L-Shape jack entry for headset			
		Adjustable headband for students			
		Spongy ear-pots, not on-ear model			
		Single piece plastic housing, use of metal assembles is not recommended			
		Simple and classic headphone model Branding			
		Project information to be printed on the Headset			
33	Tablet keyboard	The keyboard should not require additional charging			
34	Tablet Charging	It is mandatory to have the tablet along with keyboard can be placed together in rack charger for charging			
35	Serial Number	The serial number should be on the Tablet should be provided by the OEM on the Tablet device & also should visible in the OS settings.			
36	Project Logo	TABLET: 1. Non-Scratchable Project LOGO/Information on the back-side of the Tablet. 2.Project LOGO/Information on the Boot Screen on starting of the Tablet. PROTECTIVE CASE: 1.ProjectLOGO/Information should be embossed on one			

		side of the Protective Case. 2.ProjectLOGO/Information should be printed on other side of the Protective Case. KEYBOARD: 1. Non-scratchable LOGO/Information printing on the Keyboard HEADSET: 1. Non-scratchable Project LOGO/Information should be printed on the Ear pots.			
37	Operating System	Latest compatible version of any of the following: Android/iOS/Windows In case of Windows, MOETEST will provide licenses. (Please refer to Shape the Future letter of eligibility for MOETEST)			
38	Documentation language for softwares and user manuals	English			
39	Antivirus with Antimalware features	The proposed licenses for antivirus with antimalware features should be valid for 3 years from the date of commissioning. This should be supported by documentary evidence.			
40	Browser	Must have free version of browser pre-installed in the tablet			
41	Classroom Management Software	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for the next 3 years. The CMS will integrate the following features. - The CMS will provide the option to create three types of assessments namely, a. SUBJECTIVE, b. TRUE FALSE, & c. MULTIPLE CHOICE Questions.			

		- The CMS will provide the facility to integrate the type of fonts for Languages as per the fonts suggested by MoETEST. - The CMS will provide the option to upload additional resources by the Teachers and share them with respective students. - The CMS will provide analytics reports to the Teachers to track the student learning hours, and assessment-related activities. - The CMS will provide a feature to push schedule-based assessments to the learner's device			
42	Preloaded Applications	The following indicative applications to be pre-loaded 1. PDF Reader 2. ePub Reader 3. basic drawing tool 4. Scratch Junior 5. Scratch 3.0 6. Open Office 7. File Explorer 8. Windows movie maker if OS is Windows or similar alternatives on other OS			
		All the above software need to be free, for which no further license will be required			
43	Learning Content	Each tablet need to be pre-loaded with learning content. Subsequent updates should be offline or online. Contents will be made available for upload from a centralized site. The learning content will be provided by MOETEST.			
44	Content Update	Offline or Centralised cloud-based automatic updates			

45	Drop Resistance	The Tablet excluding the cover should be drop resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)			
46	Water Resistance	The Tablet Computer should be water resistant (Documentary evidence to be submitted from the Bidder/ OEM of the product as per the certified abstract of the technical manual of OEM/ 3rd party testing agency)			
47	Tablet Stand	The tablet should be provided with the ability to be positioned Horizontally on a table. This can be through an external or internal component.			
48	Shock Proof Protection	The device should be ruggedized as integral component or as separate external component (cover). The protective cover should be custom made for the proposed Tablet. Project Logo: 1. Logo/information should be embossed on one side of the Protective Case. 2. Logo/information should be printed on other side of the Protective Case.			

49	Device Charging	Charging of device should be feasible with any cover on the Charging Cart/Cabinet.			
50	Screen Protection	There should be tamper proof glass on tablet screen with the following minimum specifications: Thickness: minimum of 0.3mm Hardness: minimum of 9H			
51	ISO 9001 :2008 certification	The tablet should comply with ISO 9001:2008 certification.			
52	Electrical Standards	Should be compliant with British BS 1363			
53	EPEAT Registration				
54	Energy Star rating				
55	EU Ecolabel compliance	State whether product is compliant with EU Ecolabel. If yes, specify type.			
56	Other certifications	FCC, CE/EU, RoHS, UL, BIS, TÜV Rheinland, Low Blue Light			
57	Other features proposed by supplier				

Tablet Charging Cart Inspection Form

	Technical Specification Required		**Test Criteria(Bidder's Proposed Specs)**	**Actual Result**	**Test Outcome (Pass/Fail)**
1	Type	Rack Type Charging Station suitable for charging multiple no. of devices simultaneously			
2	Make & Model				

3	Suitable for charging of Mobile Devices	Tablet			
4	Maximum size of the device that can be accommodated (cm)	26			
5	Number of devices which can be accommodated in the station for charging	20			
6	Number of Charging Socket Outlet	20			
7	Type of Socket outlet	Standard			
8	Rating of the Socket Outlet used	5 Ampere / 6 Ampere			
9	Number of Pins in the Socket Outlet	5			
10	Conformity of the Socket Outlet to IS/BS	IS :1293 / 2005 for Standard			
11	Socket Outlet -ISI Marked (For Standard)	NA for Universal			
12	Socket Outlet -CE Marking (For Universal)	No			
13	Number of Input Plug used to connect with the power	1			
14	Rating of the Input Plug used	15 Ampere / 16 Ampere			
15	Number of the Pins in the Input Plug	3			
16	Conformity of the Input Plug to IS/BS	IS :1293 / 2005 for Standard			
17	Input Plug -ISI Marked (For Standard)	NA for Universal			
18	Input Plug -CE Marking (For	No			

	Universal)				
19	Total Number of Switches used	3			
20	Rating of the Switch used	5 Ampere / 6 Ampere			
21	Conformity of the switches to IS/BS	IS : 3854 / 1997			
22	Switch -ISI Marked	Yes			
23	Length of Power Cord provided (Meters)	1.5			
24	Conformity of Power Cord to IS/BS	BS : 1363			
25	Power Cord -ISI Marked	NA			
26	Power Cord -CE Marked	Yes			
27	Timer to pre define the Auto On-Off of tablets by the user	Yes			
28	Surge Protection through Electrical Circuit (MCB) to protect the device	Yes			
29	Electrical Circuit (MCB) -ISI Marked to IS/IEC 60898-1:2002	Yes			
30	Over Voltage Current Protection	Operating Voltage: 165-260VAC, load Current: upto 28A, Triping time: >20ms, Surge supression: upto 4KV, Voltage Containment: 440VAC			
31	Independent Control Switch for each Compartment	Yes			

32	Ventilation provided in the side walls of the enclosure	Yes			
33	Number of Cooling Fans used to exhaust the heat generated during charging of devices	2			
34	Fans Operation	Timer should control fans separately			
35	Earthing Provided	Yes			
36	Power Supply	230 V,AC +/-6%, 50 Hz			
37	Power On LED Indicator	No			
38	Flexible copper cables are used for wiring and connections are conforming to IS/BS (All cables must comply to BS or equivalent standards)	Yes			
39	**Enclosure Details**				
40	Enclosure Material	Wooden Polymer (Heavy duty)			
41	Thickness of the Enclosure (mm)	12			
42	Number of Compartments in the Rack	2			
43	Maximum Width of Charging compartment (cm)	65			
44	Number of devices can be accommodated in one compartment	10			
45	Device Loading Facility	Front Loading			

46	Door Lock Availability in the Charging Station	Front and Back both With internal and external lock mechanism			
47	Number of Partitions/docks available in each compartment	10			
48	Smooth surface is provided on the base of the Rack for easy travelling of the Device into docks / partitions during charging	Castor wheels with minimum specifications: Total: 4 Wheels Minimum 2 Wheels with Brakes (Front Wheels) Minimum Diameter of 50mm Ruggedly constructed with double ball bearing to take load. Each Wheels should take a minimum load of 35Kgs			
49	Wheels / Casters to be used for easy movement of Charging Rack	Yes (Heavy duty)			
50	Water Proof Enclosure	Yes			
51	Vermin Proof Enclosure in case of Wooden or Wooden Polymer Composite	Yes			
	Miscellaneous				
52	Overall Dimensions (L x W xH) (cm x cm x cm)	610X570X800			

53	Weight (Kilograms)	65 (maximum)			
54	Minimum Operating Temperature (Degree C)	-20			
55	Maximum Operating Temperature (Degree C)	49			
56	Minimum Operating Humidity (%RH)	33			
57	Maximum Operating Humidity (%RH)	85			
58	RoHS Compliance	Specify			
59	Other Certifications available	Specify			
60	Protective Switchgears shall comply to EU Standard or its equivalent.				
61	Cable lugs/terminals and connectors should be of appropriate rating.				
62	Danger notice sign should be fixed on the Cart.				
63	Project Logo	1. The Project LOGO/Information should be printed on the Electrical Panel of the Rack Charger. 2. The Project LOGO/Information DOME Stickers should be pasted on the Front Doors of the Rack Charger. 3. Electrical Circuit diagram sticker should be available on the inner side of			

		the back door. 4. Relevant Electrical & Usage precaution stickers should be available on the Rack Charger.			

Teacher Device Inspection Form

S.No	Technical Specification Required		Test Criteria(Bidder's Proposed Specs)	Actual Result	Test Outcome (Pass/Fail)
1	Make & Model	Yes and specify			
2	Country of Manufacture	Yes and specify			
3	Vendors / OEMs should be in TOP 5 list of the Gartner/IDC Report for the last 5 Quarters	Supported documents for the Gartner/IDC for last (5) Quarters to be submitted.			
4	PROCESSOR				
5	Processor	At least Intel Core i5 (12th Generation) with Turbo Frequency of 4.4 GHz or higher			
6	Processor Cache	Minimum 8 MB Cache			
7	RAM Capacity	Minimum of 8GB RAM			
8	RAM expandable to	Minimum 1-DIMM slot to support upto 16 GB			
	COMMUNICATIONS				
9	- USB port	Minimum 3 (At least 1 USB 3.0 port)			
10	- Ethernet port(10/100/1000 Base T)	Min 1			
11	- WiFi certified wireless LAN card for connectivity to WiFi certified access point (IEEE 802.11n with backward compatibility)	Yes			
12	HDMI Port	Yes			
	INPUT DEVICES				

13	Pointing Device	Yes, Touchpad			
14	Mouse	Yes			
	MASS STORAGE				
15	Internal Hard Disk	Min 1 TB			
	DISPLAY				
16	- Display	Colour			
17	- Technology (Dual Scan, TFT, ...)	LED or better			
18	- Screen size (inch)	Min 14"			
19	- Battery Autonomy (in hours)	Specify			
	STANDARD SOFTWARE				
20	The Ministry will provide the successful Bidder with their volume License Key to install Windows 10 Education	Licenses for Windows 10 Education will be provided.			
21		Windows Media Kit or Recovery CD or any other acceptable alternative to be provided			
22		Appropriate mechanism to certify genuineness of software to be provided			
23	Microsoft Office 2019 (or Latest) (including Word, Excel, Powerpoint, Outlook,…)	Yes, Preinstalled. Licenses will be provided.			
	ANTIVIRUS AND ANTISPYWARE				
24	Antivirus Software	SOPHOS Antivirus & Antispyware pre-installed with THREE (3) years maintenance and upgrade (Virus definitions and antivirus software) Threat Protection - Anti-Malware, Web Security, URL Filtering, HIPS, Firewall, Active Directory Defence, PUA Blocking, Application Control Advanced Threat Protection - Behaviour Analytics, Root Cause Analysis Endpoint Controls - Application			

		Control, Device & Port Control, Application Vulnerability Management, Data Loss Prevention Device Configuration Management – Windows, Linux Integrations - Patch Management, Threat Intelligence, SIEM, Endpoint Management			
	MULTIMEDIA				
25	- Speakers (in-built)	Yes			
26	- microphone(in-built)	Yes			
27	- Integrated Camera	Yes			
28	- 3. 5mm Jack	Headphone / microphone combo jack (3.5mm)			
29	CLASSROOM MANAGEMENT SYSTEM				
30	Classroom Management System on Teacher Device	CMS Mandatory (even if open source) CMS need to be pre-loaded at no additional cost for next 3 years. The CMS will integrate the following features. - The CMS will provided option to create three types of assessments namely, a. SUBJECTIVE, b. TRUE FALSE, & c. MULTIPLE CHOICE Questions. - The CMS will provide facility to integrate the type of fonts for Languages as per the fonts suggested by MoETEST. - The CMS will provide option to upload additional resources by the Teachers and shared to respective students. - The CMS will provide analytics reports to the Teachers to track the student learning hours, assessment related activities. - The CMS will provide feature to push schedule based assessments to the learner's device - Training need to be provided on the			

		CMS			
	GREEN IT				
31	Energy Star Compliant	Yes			
32	EPEAT/EU Ecolabel Registered	Yes (If EPEAT, State Level)			
33	Other Features Proposed By Supplier	Yes, Specify			
34	Other certifications	BIS,UL, FCC Compliance			
	MISCELLANEOUS				
35	ISO 9001:2008/ ISO 9001:2015 certification (Non-submission of certificate may entail elimination of the proposal)	Yes			
36	- Carry Case	Laptop Bag / Carry Case: 100% Polyester Minimum of 24L capacity Minimum of (2) compartments Ventilated back mesh padding with padded shoulder straps The padded compartment should fit the proposed Laptop Adjustable shoulders Laptop compartment has velcro closure Name Tag/Holder to be stitched on the Laptop Bag			
37	- Dimensions (W/L/H) (in cm)	Specify			
38	- Weight (in Kg)	Specify			
39	- Electrical connections	British BS 1363			
40	- Project Logo	1. The Projector coloured Logo/ Information to be pasted on the Laptop. 2. A non-scratchable coloured Logo/ Information to be printed on the Laptop Bag.			

Annexure XX

ICTA Compliance

The bidder is required to furnish duly dated and signed compliance documents certifying that equipment complies as per below applicable standards.

Declaration of Conformity or Test reports for the issuance of the Type approval certificates.

Bidder need to fill in the following compliance form and attach applicable certifications as testimony to the compliance.

Type approval compliance for any wireless equipment incorporated with Wi-Fi/Bluetooth modules:

Operating Frequency Range (GHz)	Maximum E.I.R.P.	Relevant Standard Applicable			Compliant (Yes/No)
		Efficient Use of Radio Spectrum	Electromagnetic Compatibility	Safety Requirement	
2.400 - 2.4835	10 dBm (10mW)	ETSI EN 300 440	ETSI EN 301 489-17	EN 60950 or any equivalent safety standard	
2.400 - 2.4835	20 dBm (100mW)	ETSI EN 300 328	ETSI EN 301 489-17		
5.150- 5.350	23 dBm (200mW)	ETSI EN 301 893	ETSI EN 301 489-17		
5.470- 5.725	30 dBm (1W)	ETSI EN 301 893	ETSI EN 301 489-17		
5.725- 5.850	14 dBm (25 mW)	ETSI EN 300 440	ETSI EN 301 489-3		
5.725- 5.850	36 dBm (1W)	ETSI EN 302 502	ETSI EN 301 489-17		

Type approval compliance for GSM / GPRS / 3G (WCDMA) module in any the equipment:

Standard	Complaint (Yes)
ETSI EN 301 511	
ETSI EN 301 908-1 / -2	
ETSI EN 301 489-1 / -7 / -24	

Please visit https://www.icta.mu/home.html for further and latest information regarding ICTA regulations.

Annexure XXI

Indicative Details of Primary Schools in Mauritius

S. No.	Zone	School	Address
1.	1	C Coeur GS	Creve Coeur, R.Rd Long Mountain
2.	1	D`Epinay GS	Royal Road, d'epinay,Pamplemousses
3.	1	D IAGoomany	Diego Garcia St, PlaineVerte, Port Louis
4.	1	Elsie Prèle GS	St Croix, Port Louis
5.	1	GRozemont GS	Tranquebar, Port Louis
6.	1	Ilot GS	Citee La Cure, V. des Pretes
7.	1	JLebrun GS	G.M.Issac St, Port Louis
8.	1	M Cabon GS	B. de St.Pierre St, Cite la Cure, P. Louis
9.	1	M Foogooa GS	R. Rd, Long Mountain
10.	1	NDame GS	Church Rd, Notre Dame, Long Mountain
11.	1	PT D S Ayrga GS	Morc St. Andre, Plaines Des Papayes
12.	1	Pt. S Radhay GS	Congomah, R. Rd D'epinay
13.	1	RSeeneevassen GS	Douglas St, Les Salines Port-Louis
14.	1	S Soonee GS	Alma St,Vallee Pitot, Port Louis
15.	1	V/ Pretres GS	School Rd, V.D. Pretres, Port Louis
16.	1	N. D/ Lorette RCA	Eugene Laurent St, Port Louis
17.	1	Amaury GS	Amaury, Belle Vue Maurel
18.	1	B Mahadoo GS	Royal Rd,Riv. du Rempart
19.	1	L`Amitie GS	Royal Road, L'amitie, Belle Vue Maurel
20.	1	M Raffray	Morc. Raffray, Terre Rouge
21.	1	Nicolay GS	Cocoterie Rd, Roche Bois
22.	1	P.Shibchurn GS	Plaines Des Roches, Riv. Du Rempart
23.	1	Pamplemousses GS	R. Rd, Pamplemousses
24.	1	R.Gobhurdhun GS	R. Rd, Belle Vue Maurel
25.	1	ResVallijee GS	Cite Vallijee, Port Louis
26.	1	Roche Terre GS	Royal Rd, Roches Terre Grand Gaube

27.	1	Roches Noires GS	Royal Rd, Roches Noires, riv Du Rempart
28.	1	Sir E. Laurent GS	Dr Sun Yat Sen St, Port Louis
29.	1	C. Sacré de Jesus RCA	Pamplemousses Rd, Port Louis
30.	1	De La Salle RCA	42, Pope Hennessy St, Port Louis
31.	1	Calebasses GS	Calebasses Rd, Calebasses
32.	1	Cottage GS	School Av., Cottage, Mapou
33.	1	Dr E.Millien GS	Souillac St, Port Louis
34.	1	Esperance Trebuchet GS	Naveketan St, Esperance Trebuchet
35.	1	Labourdonnais GS	1,Justice St, Port Louis
36.	1	MP Kisnah GS	Royal Road, La Paix, , Piton
37.	1	Mapou GS	Royal Road, Mapou
38.	1	P des Papayes GS	R. Rd,Plaines Des Papayes
39.	1	P d`Or Hamlet	Royal Road, Poudre d'or Hamlet
40.	1	P D'Or Village GS	R. Rd,Pamplemousses
41.	1	Raoul Rivet GS	34,St Georges St,Port Louis
42.	1	Sir Aneerood Jugnauth GS	Le Ravin, Riv. Du Rempart
43.	1	Sir H.Vaghjee GS	7th Mile, Triolet
44.	1	Villiers Rene GS	34,R.Seeneevassen St, Port Louis
45.	1	Young Men's Hindu GS	36 Remy Ollier St, Port Louis
46.	1	N.D/B Secours	Edith Cavell St, Port Louis
47.	1	A. Rahman Abdool GS	10 Canal St, Port Louis
48.	1	B.Khemloliva GS	Shivala Lane, Mont Gout, Pamplemousses
49.	1	**D.Hurry GS**	R. Road, Goodlands
50.	1	E. Anquetil GS	Ballisage St, Roches Bois
51.	1	S.K.Kanhye GS	Melle Jeanne, Goodlands
52.	1	Serge Coutet GS	Royal Road, Tombeau Bay
53.	1	Sir S.R GS	Royal Road, Cap malheureux
54.	1	**Jean Eon RCA**	St Michel Rd, Grand Gaube
55.	1	Marie Reine RCA	Pere Laval St, Poudre D'or Village
56.	1	N.D/ LaPaix RCA	75, La Paix St, Port Louis
57.	1	Père Laval RCA	Avenue Pere Laval, Port Louis
58.	1	Signal Mt RCA	Victor Hugo St, Bell Village
59.	1	St. Antoine RCA	St Antoine, Goodlands
60.	1	St F Xavier RC	Perimbe St Port Louis
61.	1	Arsenal GS	R. Rd, Arsenal,Terre Rouge

62.	1	D.Sewraz GS	R.Rd, 9th mile, Triolet
63.	1	Fond du Sac GS	Royal Road, Fond du Sac
64.	1	Grand Bay GS	School Lane, Grand Bay
65.	1	GRNW GS	Pailles Road, G.R.N.W
66.	1	Maheshwarnath GS	8th Mile, Triolet
67.	1	New LT K GS	NHDC Complex, Phase II La Tour Koenig
68.	1	NewPailles GS	Pailles, Port Louis
69.	1	Nicolay GS	Cocoterie Rd, Roche Bois
70.	1	N Nemorin GS	R. Rd Trou aux Biches
71.	1	Old La Tour Koenig GS	La Tour Koenig, GRNW
72.	1	Petit Raffray GS	School Lane, Petit Raffray
73.	1	P Aux Piments GS	R. Road Pt Aux Piments
74.	1	P aux Sables GS	R. Rd, Pt Aux Sables
75.	1	Prof. Ramp GS	BoisMangues, Plaines Des Papayes
76.	1	X C Barbe GS	School Lane, Pailles
77.	1	P Julie gs	Petite Julie, D'epinay,Pamplemousses
78.	1	La Briqueteriegs	Cite Briquetterie Sainte Croix
79.	1	Barlow gs	Barlow
80.	1	Moosungs	Bois Rouge, Goodlands
81.	1	Vale gs	The Vale, Fond Du Sac
82.	2	GRSE GS	Royal Road, G.R.S.E
83.	2	L'Esperance GS	L'esperance, Q. Militaire
84.	2	Mount Ory GS	Royal Rd, Mount Ory, Moka
85.	2	R.Balgobin GS	Royal Road, Dagotiere
86.	2	S.Bissoondoyal GS	Royal Road, Lallmatie
87.	2	S.R.Gandhi GS	Riche Mare, Central Flacq
88.	2	Bon Accueil RCA	School Lane Bon Accueil
89.	2	Montagne Blanche RCA	Sans Souci Rd, Montagne Blanche
90.	2	Louis Dorbec RCA	Royal Road Bel Air Riv. Seche
91.	2	N.D.desVictoires RCA	Dr Maurice Cure St, Rose Hill
92.	2	Plaine St. Cloud RCA	Pont Praslin, BriseeVerdiere
93.	2	St. Leon RCA	Royal Road, Quartier Militaire
94.	2	St. Mary RCA	Bon Air Rd, Moka
95.	2	A.de. Plevitz GS	La Laura, St Pierre
96.	2	AiméCésaire GS	Camp Levieux, Rose Hill

97.	2	Andre Bazerque GS	Camp Levieux, Rose Hill
98.	2	Andre Glover GS	Lady Twining St, Beau Bassin
99.	2	B.Rosunee GS	Royal Rd, Bramsthan, Central Flacq
100	2	Barkly GS	Herchenroder St, Beau Bassin
101	2	Belle Mare GS	Royal Road, Belle Mare
102	2	Bon Accueil GS	School Lane, Bon Accueil, BriseeVerdiere
103	2	BriseeVerdiere GS	Royal Road, BriseeVerdiere
104	2	Camp Ithier GS	Camp Ithier, Flacq
105	2	Camp Thorel GS	Camp Thorel, St. Julien D'hotman
106	2	Caroline GS	Caroline, Bel Air riv. Seche
107	2	Coromandel GS	Belle Etoile, Beau Bassin
108	2	Ernest Florent GS	Tagore Ave., E. Florent, G.R.S.E.
109	2	G.Chuttur GS	Shivala Rd, Egroignard, Flacq
110	2	Grand Sable GS	Grand Sable, Old Grand Port
111	2	Henry Buswell GS	Charles Lees St, Rose Hill
112	2	J.Nehru GS	Nehru Road, Lalmatie
113	2	Jules Koenig GS	Volcy De La Faye st, Beau Bassin
114	2	Lady L.Ringadoo GS	Providence, Q. Militaire
115	2	Lady P.K.Boolell GS	Petit Paquet Rd, Mt Blanche
116	2	M.Fowdur GS	Royal Road, Camp De Masque Pave
117	2	M.Ghurburrun GS	St Julien Village, Union Flacq
118	2	M.Rambarrun GS	Royal Road, St Julien d'Hotman
119	2	Mare La Chaux GS	Mare La Chaux, Quatre Cocos
120	2	Melrose GS	Melrose, Mt Blanche
121	2	Mohunlall Mohit GS	L'avenir, St Pierre
122	2	Moka GS	Bois Cheri Rd, Moka
123	2	N.Decouverte GS	Nouvelle Decouverte, St Pierre
124	2	O.Peerun GS	Royal Road, Medine, Camp de Masque
125	2	Petit Verger GS	Petit Verger, Saint Pierre
126	2	Poste de Flacq GS	Royal Road, Post De Flacq
127	2	Quatre Cocos GS	Royal Road, Quatre Cocos
128	2	Quatre Soeurs GS	Quatre Sœurs, G.R.S.E.
129	2	R.C.Nuckchady GS	Guy Rozemont St. Trefles, Rose

			Hill
130	2	R.Edward Walter GS	Royal Rd, Q. Militaire
131	2	R.Gujadhur GS	Royal Road, Central Flacq
132	2	R.Hill Central GS	F.B De La Giroday St, Rose Hill
133	2	R.Motee GS	Clemencia, Bel Air Riviere Seche
134	2	Ramnarain Roy GS	R. Rd, Bel air riv. Seche
135	2	Roches Brunes GS	Independence Av, Roches Brunes
136	2	S.E.Series GS	Bonne Mere, Union Flacq
137	2	S.Ramudhin GS	Mont Ida, Camp De Masque
138	2	Sir P.Dalais GS	Royal Road,TrouD'eauDouce
139	2	Sir S.Boolell GS	Royal Road, Sebastopol
140	2	SoopayaSoobiah GS	Soobiah Ave, Reduit
141	2	Stanley GS	Berthaud Ave., Stanley, Rose Hill
142	2	Valetta GS	Valetta, Dagotiere
143	2	VeleGovinden GS	M. Desai St, Beau Bassin
144	2	Verdun GS	Royal Rd, Verdun
145	2	Vuillemin GS	Vuillemin, Q. Militaire
146	2	R.RamguttyA.V.Aided	Royal Road, Laventure
147	2	Camp de Masque RCA	Royal Road Camp De Masque
148	2	Flacq Post RCA	Royal Road, Poste De Flacq
149	2	Olivia RCA	Olivia, Bel Air Riv. Seche
150	2	Phillippe Rivalland RCA	Shand St, Beau Bassin
151	2	Queen Victoria RCA	Royal Road, Queen Victoria
152	2	Saint Julien RCA	Fuel Sugar Estate, Union Flacq
153	2	St. Enfant Jesus RCA	N. D. De Lourdes St., Rose Hill
154	2	St. Pierre RCA	L' Agrement St Pierre
155	2	N.D.de Lourdes RCA	Sir C. Antelme St., Rose Hill
156	3	AppalsamySokappadu GS	Royal Road, CheminGrenier
157	3	Beau Vallon G S	R. Road, Beau Vallon
158	3	Bel Ombre G S	Bel Ombre,Baie Du Cap
159	3	Bois des Amourettes G S	R. Rd Bois Des Amourettes
160	3	Britannia G S	R. Des Bougainvillees, Britannia
161	3	Camp Diable G S	S.A R. Mohamed St, Camp Diable
162	3	Charles Telfair G S	Charles Telfair St, CheminGrenier
163	3	Cite Attlee G s	Camp Le Juge, Forest Side
164	3	Cluny G S	Royal Road, Cluny

165	3	Curepipe Road G S	Cossigny St, Curepipe Road
166	3	D Basant Rai G S	La Rosa, New Grove
167	3	DookheeGungah G S	Gros Billot, New Grove
168	3	Dubreuil G S	Dubreuil, Midlands
169	3	Duperre G S	Arya Samaj St, Mahebourg
170	3	GopeenathCheetamun G S	Veeren Road, Surinam
171	3	Grand Bel Air G S	Grand Bel Air, Mahebourg
172	3	Grand Bois G S	Royal Road, Grand Bois
173	3	Hugh Otter Barry G S	C. DesrouledesSt,Curepipe Road
174	3	James Toolsy G S	Avrillon St, Curepipe
175	3	La flora G S	R Rd, La Flora, Grand Bois
176	3	La Sourdine G S	La Sourdine, L'escalier
177	3	Lapeyrouse G S	Bhageerutty Lane Curepipe Road
178	3	MohabeerBurrenchobay G	SRishi Dayanand road, Plainemagnien
179	3	Mon Tresor Mon Desert G	SMon Desert Mon Tresor, PlaineMagnien
180	3	M D Saraswati G S	Royal Road, Bois Cheri
181	3	Mare d'Albert G S	R.Rd, Mare D'albert
182	3	Mare Tabac G S	Mare Tabac, Riv. Du Poste
183	3	Midlands G S	Royal Road, Midlands
184	3	Nouvelle France G S	SavanneRoad,Nouvelle France
185	3	PermalSoobrayen G S	Dr. Sauzier St, Souillac
186	3	Robert Edward Hart G S	Royal Road, Surinam
187	3	RevdEspitalier Noel G S	Cite Mangalkhan, Floreal
188	3	RambasantSewpal GS	Chamouny, CheminGrenier
189	3	Riche enEau G S	R.Road, Riche EnEau
190	3	Riviere des Anguilles G S	La Barraque Road, Riv. Des Anguilles
191	3	Riviere des Creoles G S	R. Rd, Riv. Des Creoles
192	3	Riviere du Poste G S	R. Rd, Riv. Du Poste
193	3	Robinson Road G S	Robison Road, Curepipe
194	3	Rose Belle North G S	Royal Road, Rose Belle
195	3	Rose Belle South G S	R.Rd, Gebert, Rose Belle
196	3	Swami Sivananda G S	Royal Road, Tyack, Riv. Des Anguilles
197	3	SeegoolamTorul G S	R Rd, Baramia, Rose Belle
198	3	Sir Claude Noel G S	Royal Road, L'escalier
199	3	Saint Hubert G S	R. Rd Saint Hubert

200	3	Trois Boutiques G S	Trois Boutiques, Union Vale
201	3	union Park G S	School St, Union Park
202	3	Willoughby G S	Camisard St, Mahebourg
203	3	Wootun g S	Lavender Hill St, Curepipe Road
204	3	Mahebourg RCA	R.Road, Mahebourg
205	3	Notre Dame de la Confianc	eCollege Lane, Curepipe
206	3	Notre Dame du Grand Pouv	Royal Road, Old Grand Port
207	3	Notre Dame du Mont Carm	eR. Rd, CheminGrenier
208	3	Notre Dame du Refuge RC	ABranch Road New Grove
209	3	Souillac RCA	Church St, Souillac
210	3	Saint Esprit RCA	Royal Road, Eau Coulee
211	3	Saint Francois d'Assisse RC	Royal Road, Baie Du Cap
212	3	Saint Jean Bosco RCA	Abbee De La Caille St, Curepipe road
213	3	Saint Patrice RCA	Chapel Lane, PlaineMagnien
214	3	Sainte Therese RCA	Pasteur St Forest Side
215	3	Sainte Cecile RCA	Royal Road, BambousVirieux
216	4	Albion GS	Camp Creole, Albion
217	4	AlléeBrillant GS	Allee Brillant, Castel, Phoenix
218	4	BaichooMadhoo GS	Telfair Av, Quatre bornes
219	4	Bambous 'A' GS (ZEP)	Royal Rd, Bambous
220	4	Bambous Geoffroy GS	Geoffrroy St, Bambous
221	4	Beau Sejour GS	Dr.Yhier Ave., Belle Rose, Q. Bornes
222	4	Black River GS	Royal Road, Black River
223	4	Candos GS	Cite Kennedy, Candos, Quatre bornes
224	4	Cascavelle GS	Xavier, Bambous
225	4	E. Rochecouste GS	MalarticAve,QuatreBornes
226	4	Flic enFlac GS	Flic EnFlac, Bambous
227	4	H. Chooroomoney GS	Jackson Rd, Quatre Bornes
228	4	Henrietta GS	School Lane, Henrietta, Vacoas
229	4	Highlands GS	Highlands, Phoenix
230	4	J.T. Ramsoondar GS	Solferino, Vacoas
231	4	La Gaulette GS	Royal Rd, La Gaulette, Case Noyale
232	4	Le Morne GS	Le MorneVillage,LeMorne
233	4	Louis Nellan GS	BerthaudAve,QuatreBornes
234	4	MadhoGopaul GS	La Caverne, Vacoas

235	4	Mesnil GS	Royal Road, Mesnil, Phoenix
236	4	N. Saddul GS	Jackson Rd, Vacoas
237	4	New Bambous GS	Royal Rd, Bambous
238	4	P.D. de Marigny GS	GroisCailloux, Petite Riviere
239	4	Palma GS	Palma Rd, Quatre Bornes
240	4	Pandit Sahadeo GS	Hollywood, Vacoas
241	4	Petite Riviere GS	Royal Road, Petite Riviere
242	4	Phoenix GS	Syed Hossen Ave, Phoenix
243	4	Quinze Cantons GS	Quinze Cantons, Vacoas
244	4	Remy Ollier	Ollier Ave, Rose Hill
245	4	Réunion Road GS	John Kennedy Ave, Vacoas
246	4	Richelieu GS	Beethoven St,Cite Richelieu
247	4	S. Shamboonath GS	Castel, Phoenix
248	4	Sir V.Ringadoo GS	Sodnac Ave, Quatre Bornes
249	4	Sookun Gaya GS	Ollier Lane, Quatre Bornes
250	4	P.C.K. Aryan Vedic H.A	St Paul Ave, Vacoas
251	4	Case Noyale RCA	Chamarel Rd, Case Noyal
252	4	Eugène Dethise RCA	St Louis Ave, Belle Rose
253	4	Jean Paul 11 RCA	Glen Park, Vacoas
254	4	N.D. de La Visitation RCA	Visitation Lane, Vacoas
255	4	St Benoit RCA	Royal Road, Tamarin
256	4	St Jacques RCA	Royal Road, Chamarel
257	4	St Paul RCA	Saint Paul Rd, Phoenix
258	Rodrigues	MontCharlot CommunitySchool	Rodrigues
259	Rodrigues	MarcEtienne Roche BonDieu GS	Rodrigues
260	Rodrigues	BatatranGS	Rodrigues
261	Rodrigues	Oyster BayGS	Rodrigues
262	Rodrigues	AraucariaCommunitySchool	Rodrigues
263	Rodrigues	Port SudEst GS	Rodrigues
264	Rodrigues	TerreRouge GS	Rodrigues
265	Rodrigues	BasileAllas Port MathurinGs	Rodrigues
266	Rodrigues	ManguesGS	Rodrigues
267	Rodrigues	Grand LaFouche Corail GS	Rodrigues
268	Rodrigues	MtGoyaves Community School	Rodrigues

269	Rodrigues	AnseQuitor Community School	Rodrigues
270	Rodrigues	FatherRonald GandyRCEA School	Rodrigues
271	Rodrigues	St EspritRCEA School	Rodrigues
272	Rodrigues	NotreDame de LourdesRCEA School	Rodrigues
273	Rodrigues	AntoinettePrudenceSainte FamilleRCEA School	Rodrigues
274	Rodrigues	SteTherese de L'EnfantJesus RCEASchool	Rodrigues
275	Agalega	Jacques Le Chartier Gs	North Agalega
276	Agalega	South Agalega Gs	SouthAgalega

Annexure XXII

Pre-Bid Query Format

Pre-bid queries should be submitted in .XLS/.doc format only.

RFP Description				
RFP No.				
Organization				
Address				
Contact Person				
Contact No.				
Mail Id				
S.No.	Chapter No.	Page No.	Clause as per RFP	Clarification Sought

Annexure XXIII

Shape the Future- Letter of Eligibility

Microsoft Corporation
One Microsoft Way
Redmond, WA 98052-6399

Tel 425 882 8080
Fax 425 936 7329
http://www.microsoft.com

Microsoft

Wednesday, July 17, 2019

Ashvina Parboteeah
Ministry of Education & Human Resources, Tertiary Education & Scientific Research
St.Vincent road, Phoenix, ,
Mauritius,

Re: Shape the Future Letter of Eligibility for Ministry of Education & Human Resources, Tertiary Education & Scientific Research (8455)

Microsoft hereby approves the Ministry of Education & Human Resources, Tertiary Education & Scientific Research as eligible for the Microsoft Shape the Future Initiative ("Initiative"), using the National Academic Product pre-installed and distributed on devices that meet the Initiative device hardware configuration requirements.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research must provide this letter (all pages) and Appendix A to an Original Equipment Manufacturer ("OEM") when requesting information, requesting a price quotation or submitting an order for the fulfillment of the appropriate Windows® 10 Pro (National Academic only) Licenses ("Licenses") identified below.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research may order from the OEM no more than 42000 Licenses (combined) for the SKU(s) listed below, or any subsequent product. All devices distributed pursuant to this Letter of Eligibility must meet the hardware configuration requirements for the corresponding SKU:

Windows® 10 Pro (National Academic only)(Strategic) for World-wide Distribution
Windows® 10 Pro (National Academic only)(Standard)
Windows® 10 Pro (National Academic only)(Plus)

The Licenses may only be distributed to the educational institutions in Appendix A and only in association with the Initiative. In addition, Microsoft may request Ministry of Education & Human Resources, Tertiary Education & Scientific Research submit proof of receipt of the Licenses, such as an OEM invoice, a shipment record or similar documentation which demonstrate receipt.

Ministry of Education & Human Resources, Tertiary Education & Scientific Research eligibility to participate in the Initiative described herein will expire two years from the date of this letter. Any modifications or extensions to participation in the Initiative, including but not limited to, Initiative terms, conditions, and eligibility criteria must be in writing and issued by Microsoft.

Inquiries related to this letter should be submitted to your Microsoft representative.

Reference Number: 8455 7/17/2019

Microsoft Corporation is an equal opportunity employer.

Annexure XXIV

PERFORMA FOR DECLARATION ON PROCEEDINGS UNDER INSOLVENCY AND BANKRUPTCY CODE, 2016

Tender No.:……..

Name of Work:……..
Bidder 's Name : ..... .

I/ We, M/s. _____ declare that:-

a) I /We am / are not undergoing insolvency resolution Process or liquidation or bankruptcy proceeding as on date.
b) I /We am / are undergoing insolvency resolution process or liquidation or bankruptcy proceeding as on date as per Details mentioned below. (Attached detail with technical bid)

Note: Strike out one of above which is not applicable.

It is understood that if this declaration is found to be false, EdCIL (India) Ltd. shall have the right to reject my / our bid, and forfeit the EMD, if the bid has resulted in a contract, the contract will be liable for termination without prejudice to any other right or remedy (including holiday listing) available to EdCIL (India) Ltd.

Place:
Date:

Signature of Bidder

Name of Signatory